



February  
2024

Community Needs Assessment

*"People helping people; empowering individuals, strengthening families and enriching communities in Northeast Nebraska."*



# Agency Mission and Vision

## Mission Statement

People helping people; empowering individuals, strengthening families and enriching communities in Northeast Nebraska.

## Vision Statement

Imagine...

Being an agency that empowers communities and families.

Imagine...

Communities inspired with confidence and trust to support the agency.

Imagine...

Building strong family foundations through education, empowerment and support.

Imagine...

Every person understanding and living a healthy lifestyle.

Imagine...

Unlimited access to quality healthcare.

Imagine...

Needs of every culture, ethnicity, race and gender is understood and met in an ever changing population.

Imagine...

Safe and affordable housing available for all.

Imagine...

An agency developing and nurturing partnerships that provide seamless services.

Imagine...

Northeast Nebraska Community Action Partnership, Inc.



# Agency History

Northeast Nebraska Community Action Partnership, Inc. (NENCAP) is a private, 501 c (3) non-profit, incorporated under the laws of the State of Nebraska, and headquartered in Pender, Nebraska. The Agency was chartered in 1966 as the Thurston County Community Action Council under the provisions of the Economic Opportunity Act of 1964.

NENCAP has approximately 120 employees and serves around 10,000 clients a year. Below is a description and history of NENCAP programs and services.

## NENCAP Homeless Programs

- Since 1998, the Agency has served the homeless with grant funds from the Nebraska Homeless Assistance Program (NHAP).
- From July of 2012 through June 2020 the Agency served the homeless and near homeless with SSI/SSDI Outreach, Access, and Recovery (SOAR).
- The agency was also a Housing Prevention and Rapid Re-housing (HPRP) grantee from 2009 to 2011.
- The agency has been entering all client data in a Homeless Management Information System (HMIS) since 2007.
- In 2013, the agency started providing housing and support services specifically for veterans through the U.S. Department VA Supportive Services for Veteran Families Program.

## NENCAP Economic Self Sufficiency Programs

- Since 2009, the agency has served the homeless and near homeless with grant funds.
- Since 2009, the agency has provided self-sufficiency focused case management to those receiving homeless services.
- The agency has been providing free income tax assistance for over 30 years.

## NENCAP Housing Programs

- Since 1975, Weatherization/furnace replacement services have been provided to low-income families.
- Since 1990, the agency has administered rent, utility and food assistance from the federal Emergency Food and Shelter Program.

## NENCAP Health Programs

- From 2010 to 2015 the agency hosted support groups and provided resource and referral coordination for the Traumatic Brain Injury Network.
- Operation Great Start and Operation Building Blocks, two early childhood home visitation programs providing parenting education since 2005, were consolidated into an evidence-based home visitation program called Healthy Families. This program is accredited by the Healthy Families America Program.
- Early Development Network has been administered since 1994 in the Norfolk Public School District of Madison County.
- Since 1988, the agency has provided immunizations to the public through traveling clinics across the service area.
- In 2013, the U.S. Department of Health and Human Services funded a statewide network of Marketplace Navigators to assist families and individuals enrolling in health insurance under the Affordable Care Act. NENCAP staff assists families, individuals and small businesses purchasing health insurance coverage through the federally operated Health Insurance Marketplace. This program ended in November 2017.

## NENCAP Food Programs

- The agency manages four Food Pantries across the service area.
- The agency has managed the Commodity Supplemental Food Program since 1984 in 12 of 14 counties.
- Since 1976, the agency has served over 5,000 clients a year with Women, Infants and Children (WIC).

## NENCAP Education Programs

- Since 1966, the agency has served an average of 350 children per year with Head Start services. In late 2015 an Early Head Start program was implemented at the Siouxland Family Center in Dakota County.

The agency is overseen by a volunteer board of directors, comprised of representatives of the low-income population, government entities and private interests. NENCAP manages a budget of over 9 million dollars.

# Key Findings

Northeast Nebraska Community Action Partnership, Inc. (NENCAP) collects and analyzes both qualitative and quantitative data on its geographic service area in this assessment. This data is compared to previous years to track trends, as well as State of Nebraska rates affecting low-income individuals and families and the barriers faced within communities.

- NENCAP's service area has seen an increase in individuals over the age of 65, as it has over the past number of years while the number of children ages 0-4 has decreased across counties. The median age for the whole service area is 30, ranging from 27.5 in Thurston County to 45.3 in Burt County.
- The service area population decreased by 40,618 residents between the 2015-2019 American Community Survey and the USAfacts.org. There are 21,657 households with children under the age of 18. There are 35,859 households with adults over the age of 65. NENCAP served 730 elderly clients in our CSFP Program.
- The number of Veteran residents increased by 138 to 11,802 Veterans in recent years with an average of 6.27% of the report area reporting Veteran status.
- The percent of people in poverty is higher in the service area than the State of Nebraska. There are 41.3% of children under the age of 18 living in poverty and 46% of the children under 18 are eligible for free and reduced school lunches and a food insecurity rate of 16.77%. This is compared to Nebraska's rate of 15.10%
- Rental households in the report area are more likely to be cost burdened by housing at 21.12% of households. Compared to the State of Nebraska the service area reported a lower percentage of both rental and owner occupied with mortgage households suffering a cost burden.
- The report area with households without internet access has increased to 18.7%. Thurston and Cuming County have the highest percentage of households without internet access at 23.9% and Washington County was the lowest at 9.9%. These are compared to the State of Nebraska which is at 11.60%.
- There are 41 WIC authorized food stores in the NENCAP service area. Madison County with the largest population in the service area has 5 WIC Authorized Food Stores. There are also authorized stores within the Native American tribal areas. There were 5,040 clients served by NENCAP WIC Program.
- There are 10.5% of total households that have limited English. Dakota County is at 18%, Madison County is at 13.8% while the State of Nebraska is at 11.5%.



# Executive Summary

NENCAP's 2023 Community Needs Assessment presents an overview of the community conditions for Antelope, Burt, Cedar, Cuming, Dakota, Dixon, Dodge, Knox, Madison, Pierce, Stanton, Thurston, Washington and Wayne counties which make up the Agency service area in Northeast Nebraska. The report is derived from national sources, community and agency feedback, client satisfaction surveys and surveys of service providers and partners. Data within the report represents the most current data available.

## Service Area Population:

- 7,837 square miles.
- 188,841 individuals.
- 75,120 households.
- 35% of households have children under the age of 18.
- 15% of households are seniors over the age of 65.
- 38% of Nebraska's Native American Population resides within the service area.
- 77% of the population in the service area live below 200% of the Federal Poverty Level.

## Client Demographics:

- 9,404 clients were served in fiscal year 2022-2023.
- 204 Head Start students.
- 44 Early Head Start students.
- 730 clients served by CSFP.
- 498 clients served by food pantries.
- 1,504 clients received immunizations.
- 89 children served by Early Development Network.
- 50 families enrolled in Healthy Families America.
- 288 clients received rental assistance.
- 150 clients received utility assistance.
- 148 clients received assistance with tax preparation.
- 51 Veterans received SSVF services.
- 53 clients received Weatherization services.
- 5,040 clients served by the WIC Program.

# Poverty by County, Age, Gender, Race and Ethnicity

Subject	Antelope County, Nebraska		
	Total	Below poverty level	Percent below poverty level
	Estimate	Estimate	Estimate
Population for whom poverty status is determined	6,284	790	12.6%
AGE			
Under 18 years	1,492	266	17.8%
Under 5 years	410	88	21.5%
5 to 17 years	1,082	178	16.5%
Related children of householder under 18 years	1,483	259	17.4%
18 to 64 years	3,393	380	11.2%
18 to 34 years	1,043	166	15.9%
35 to 64 years	2,348	214	9.1%
60 years and over	1,983	172	8.9%
65 years and over	1,399	144	10.3%
SEX			
Male	3,154	384	12.2%
Female	3,130	406	13.0%
RACE AND HISPANIC OR LATINO ORIGIN			
White alone	6,132	761	12.4%
Black or African American alone	44	0	0%
American Indian and Alaska Native alone	9	1	11.1%
Asian alone	10	0	0%
Native Hawaiian and Other Pacific Islander alone	0	0	-
Some other race alone	54	5	9.3%
Two or more races	35	23	65.7%
Hispanic or Latino origin (of any race)	201	27	13.4%
White alone, not Hispanic or Latino	5,989	740	12.4%

Source: U.S. Census Bureau, 2013-2017 American Community Survey 5-Year Estimates

Subject	Burt County, Nebraska		
	Total	Below poverty level	Percent below poverty level
	Estimate	Estimate	Estimate
Population for whom poverty status is determined	6,425	751	11.7%
AGE			
Under 18 years	1,455	222	15.3%
Under 5 years	332	49	14.8%
5 to 17 years	1,123	173	15.4%
Related children of householder under 18 years	1,446	213	14.7%
18 to 64 years	3,489	427	12.2%
18 to 34 years	1,029	181	17.6%
35 to 64 years	2,460	246	10%
60 years and over	1,998	133	6.7%
65 years and over	1,481	102	6.9%
SEX			
Male	3,158	302	9.6%
Female	3,267	449	13.7%
RACE AND HISPANIC OR LATINO ORIGIN			
White alone	6,118	677	11.1%
Black or African American alone	40	14	35%
American Indian and Alaska Native alone	111	36	32.4%
Asian alone	32	0	0%
Native Hawaiian and Other Pacific Islander alone	0	0	-
Some other race alone	38	6	15.8%
Two or more races	86	18	20.9%
Hispanic or Latino origin (of any race)	186	20	10.8%
White alone, not Hispanic or Latino	5,992	663	11.1%



Subject	Cedar County, Nebraska		
	Total	Below poverty level	Percent below poverty level
	Estimate	Estimate	Estimate
Population for whom poverty status is determined	8,336	759	9.1%
AGE			
Under 18 years	2,114	254	12%
Under 5 years	563	81	14.4%
5 to 17 years	1,551	173	11.2%
Related children of householder under 18 years	2,114	254	12.0%
18 to 64 years	4,565	387	8.5%
18 to 34 years	1,407	201	14.3%
35 to 64 years	3,158	186	5.9%
60 years and over	2,347	131	5.6%
65 years and over	1,657	118	7.1%
SEX			
Male	4,258	341	8%
Female	4,078	418	10.3%
RACE AND HISPANIC OR LATINO ORIGIN			
White alone	8,170	691	8.5%
Black or African American alone	3	0	0%
American Indian and Alaska Native alone	76	53	69.7%
Asian alone	6	0	0%
Native Hawaiian and Other Pacific Islander alone	2	0	0%
Some other race alone	39	9	23.1%
Two or more races	40	6	15%
Hispanic or Latino origin (of any race)	151	33	21.9%
White alone, not Hispanic or Latino	8,065	667	8.3%

Subject	Cuming County, Nebraska		
	Total	Below poverty level	Percent below poverty level
	Estimate	Estimate	Estimate
Population for whom poverty status is determined	8,824	615	7%
<b>AGE</b>			
Under 18 years	2,193	183	8.3%
Under 5 years	529	83	15.7%
5 to 17 years	1,664	100	6%
Related children of householder under 18 years	2,185	175	8%
18 to 64 years	4,832	272	5.6%
18 to 34 years	1,561	173	11.1%
35 to 64 years	324	99	3%
60 years and over	2,271	160	7%
65 years and over	1,799	160	8.9%
<b>SEX</b>			
Male	4,444	247	5.6%
Female	4,380	368	8.4%
<b>RACE AND HISPANIC OR LATINO ORIGIN</b>			
White alone	8,317	509	6.1%
Black or African American alone	6	0	0%
American Indian and Alaska Native alone	14	0	0%
Asian alone	28	0	0%
Native Hawaiian and Other Pacific Islander alone	11	0	0%
Some other race alone	280	29	10.4%
Two or more races	168	77	45.8%
Hispanic or Latino origin (of any race)	871	224	25.7%
White alone, not Hispanic or Latino	7,804	381	4.9%

Source: U.S. Census Bureau, 2014-2018 American Community Survey 5-Year Estimates

Subject	Dakota County, Nebraska		
	Total	Below poverty level	Percent below poverty level
	Estimate	Estimate	Estimate
Population for whom poverty status is determined	20,006	3,312	16.6%
<b>AGE</b>			
Under 18 years	5,771	1,399	24.2%
Under 5 years	1,746	647	37.1%
5 to 17 years	4,025	752	18.7%
Related children of householder under 18 years	5,714	1,342	23.5%
18 to 64 years	11,749	1,690	14.4%
18 to 34 years	4,628	1,054	22.8%
35 to 64 years	7,121	636	8.9%
60 years and over	3,611	246	6.8%
65 years and over	2,486	223	9.0%
<b>SEX</b>			
Male	10,010	1,433	14.2%
Female	9,136	1,879	18.9%
<b>RACE AND HISPANIC OR LATINO ORIGIN</b>			
White alone	13,798	1,566	11.3%
Black or African American alone	942	357	37.9%
American Indian and Alaska Native alone	529	182	34.4%
Asian alone	651	233	35.8%
Native Hawaiian and Other Pacific Islander alone	22	0	0%
Some other race alone	3,580	891	24.9%
Two or more races	484	83	17.1%
Hispanic or Latino origin (of any race)	7,785	1,376	17.7%
White alone, not Hispanic or Latino	9,776	1,179	12.1%

Subject	Dixon County, Nebraska		
	Total	Below poverty level	Percent below poverty level
	Estimate	Estimate	Estimate
Population for whom poverty status is determined	5,660	707	12.5%
AGE			
Under 18 years	1,444	273	18.9%
Under 5 years	391	125	32.0%
5 to 17 years	1,053	148	14.1%
Related children of householder under 18 years	1,436	265	18.5%
18 to 64 years	3,154	346	11%
18 to 34 years	965	127	13.2%
35 to 64 years	2,189	219	10%
60 years and over	1,479	99	6.7%
65 years and over	1,062	88	8.3%
SEX			
Male	2,863	346	12.1%
Female	2,797	361	12.9%
RACE AND HISPANIC OR LATINO ORIGIN			
White alone	5,333	673	12.6%
Black or African American alone	14	8	57.1%
American Indian and Alaska Native alone	25	0	0%
Asian alone	4	2	50%
Native Hawaiian and Other Pacific Islander alone	0	0	-
Some other race alone	200	2	1%
Two or more races	84	22	26.2%
Hispanic or Latino origin (of any race)	759	131	17.3%
White alone, not Hispanic or Latino	4,792	544	11.4%

Subject	Dodge County, Nebraska		
	Total	Below poverty level	Percent below poverty level
	Estimate	Estimate	Estimate
Population for whom poverty status is determined	35,592	4,862	13.7%
AGE			
Under 18 years	8,599	1,788	20.8%
Under 5 years	2,413	618	25.6%
5 to 17 years	6,186	1,170	18.9%
Related children of householder under 18 years	8,500	1,689	19.9%
18 to 64 years	20,612	2,558	12.4%
18 to 34 years	7,105	1,462	20.6%
35 to 64 years	13,504	1,096	8.1%
60 years and over	8,843	630	7.1%
65 years and over	6,381	516	8.1%
SEX			
Male	17,646	2,017	11.4%
Female	17,946	2,845	15.9%
RACE AND HISPANIC OR LATINO ORIGIN			
White alone	33,558	4,456	13.3%
Black or African American alone	310	114	36.8%
American Indian and Alaska Native alone	327	112	34.3%
Asian alone	154	35	22.7%
Native Hawaiian and Other Pacific Islander alone	32	0	0%
Some other race alone	482	20	4.1%
Two or more races	719	125	17.4%
Hispanic or Latino origin (of any race)	4,445	1,365	30.7%
White alone, not Hispanic or Latino	29,994	3,301	11.0%

Subject	Knox County, Nebraska		
	Total	Below poverty level	Percent below poverty level
	Estimate	Estimate	Estimate
Population for whom poverty status is determined	8,238	899	10.9%
AGE			
Under 18 years	2,018	312	15.5%
Under 5 years	529	80	15.1%
5 to 17 years	1,489	232	15.6%
Related children of householder under 18 years	2,013	307	15.3%
18 to 64 years	4,356	410	9.4%
18 to 34 years	1,265	6161	12.7%
35 to 64 years	3,091	249	8.1%
60 years and over	2,503	208	8.3%
65 years and over	1,864	177	9.5%
SEX			
Male	4,080	345	8.5%
Female	4,158	554	13.3%
RACE AND HISPANIC OR LATINO ORIGIN			
White alone	7,145	549	7.7%
Black or African American alone	17	1	5.9%
American Indian and Alaska Native alone	820	307	37.4%
Asian alone	27	6	22.2%
Native Hawaiian and Other Pacific Islander alone	11	9	81.8%
Some other race alone	81	6	7.4%
Two or more races	137	21	15.3%
Hispanic or Latino origin (of any race)	220	30	13.6%
White alone, not Hispanic or Latino	1,076	549	7.8%

Subject	Madison County, Nebraska		
	Total	Below poverty level	Percent below poverty level
	Estimate	Estimate	Estimate
Population for whom poverty status is determined	34,101	5,393	15.8%
<b>AGE</b>			
Under 18 years	8,648	1,805	20.9%
Under 5 years	2,544	734	28.9%
5 to 17 years	6,104	1,071	17.5%
Related children of householder under 18 years	8,589	1,746	20.3%
18 to 64 years	20,552	3,074	15.0%
18 to 34 years	7,547	1,721	22.8%
35 to 64 years	13,005	1,353	10.4%
60 years and over	6,940	767	11.1%
65 years and over	4,901	514	10.5%
<b>SEX</b>			
Male	16,956	2,234	13.2%
Female	17,145	3,159	18.4%
<b>RACE AND HISPANIC OR LATINO ORIGIN</b>			
White alone	31,233	4,652	14.9%
Black or African American alone	497	226	45.5%
American Indian and Alaska Native alone	520	223	42.9%
Asian alone	516	4	0.8%
Native Hawaiian and Other Pacific Islander alone	0	0	-
Some other race alone	865	118	13.3%
Two or more races	450	170	37.8%
Hispanic or Latino origin (of any race)	5,167	1,422	27.5%
White alone, not Hispanic or Latino	27,167	3,469	12.5%

Subject	Pierce County, Nebraska		
	Total	Below poverty level	Percent below poverty level
	Estimate	Estimate	Estimate
Population for whom poverty status is determined	6,987	507	7.3%
<b>AGE</b>			
Under 18 years	1,738	133	7.7%
Under 5 years	456	36	7.9%
5 to 17 years	1,282	97	7.6%
Related children of householder under 18 years	1,726	121	7.0%
18 to 64 years	4,018	251	6.2%
18 to 34 years	1,228	112	9.1%
35 to 64 years	2,790	139	5%
60 years and over	1,695	143	8.4%
65 years and over	1,231	123	10%
<b>SEX</b>			
Male	3,492	201	5.8%
Female	3,495	306	8.8%
<b>RACE AND HISPANIC OR LATINO ORIGIN</b>			
White alone	6,810	487	7.2%
Black or African American alone	15	0	0%
American Indian and Alaska Native alone	8	0	0%
Asian alone	30	0	0%
Native Hawaiian and Other Pacific Islander alone	6	0	0%
Some other race alone	4	4	100%
Two or more races	114	16	14%
Hispanic or Latino origin (of any race)	116	12	10.3%
White alone, not Hispanic or Latino	6,475	479	7.1%



Subject	Stanton County, Nebraska		
	Total	Below poverty level	Percent below poverty level
	Estimate	Estimate	Estimate
Population for whom poverty status is determined	5,939	525	8.8%
AGE			
Under 18 years	1,518	119	7.8%
Under 5 years	403	62	15.4%
5 to 17 years	1,115	57	5.1%
Related children of householder under 18 years	1,518	119	7.8%
18 to 64 years	3,475	302	8.7%
18 to 34 years	1,061	133	12.5%
35 to 64 years	2,414	169	7%
60 years and over	1,381	148	10.7%
65 years and over	946	104	11%
SEX			
Male	2,982	215	7.2%
Female	2,957	310	10.5%
RACE AND HISPANIC OR LATINO ORIGIN			
White alone	5,763	511	8.9%
Black or African American alone	85	14	16.5%
American Indian and Alaska Native alone	0	0	-
Asian alone	26	0	0%
Native Hawaiian and Other Pacific Islander alone	0	0	-
Some other race alone	25	0	0%
Two or more races	40	0	0%
Hispanic or Latino origin (of any race)	318	40	12.6%
White alone, not Hispanic or Latino	5,470	471	8.6%

Subject	Thurston County, Nebraska		
	Total	Below poverty level	Percent below poverty level
	Estimate	Estimate	Estimate
Population for whom poverty status is determined	7,042	1,992	28.3%
AGE			
Under 18 years	2,500	966	38.6%
Under 5 years	673	279	41.5%
5 to 17 years	1,827	687	37.6%
Related children of householder under 18 years	2,484	950	38.2%
18 to 64 years	3,707	900	24.3%
18 to 34 years	1,578	466	29.5%
35 to 64 years	2,129	434	20.4%
60 years and over	1,197	171	14.3%
65 years and over	835	126	15.1%
SEX			
Male	3,492	926	26.5%
Female	3,550	1,066	30%
RACE AND HISPANIC OR LATINO ORIGIN			
White alone	2,758	362	13.1%
Black or African American alone	17	8	47.1%
American Indian and Alaska Native alone	4,086	1,586	38.8%
Asian alone	51	23	45.1%
Native Hawaiian and Other Pacific Islander alone	0	0	-
Some other race alone	5	0	0%
Two or more races	125	13	10.4%
Hispanic or Latino origin (of any race)	392	165	42.1%
White alone, not Hispanic or Latino	2,547	254	10%

Subject	Washington County, Nebraska		
	Total	Below poverty level	Percent below poverty level
	Estimate	Estimate	Estimate
Population for whom poverty status is determined	19,879	1,611	8.1%
AGE			
Under 18 years	4,899	421	8.6%
Under 5 years	1,170	47	4%
5 to 17 years	3,729	374	10%
Related children of householder under 18 years	4,894	416	8.5%
18 to 64 years	11,660	973	8.3%
18 to 34 years	3,389	351	10.4%
35 to 64 years	8,271	622	7.5%
60 years and over	4,536	263	5.8%
65 years and over	3,320	217	6.5%
SEX			
Male	9,798	639	6.5%
Female	10,081	972	9.6%
RACE AND HISPANIC OR LATINO ORIGIN			
White alone	19,303	1,483	7.7%
Black or African American alone	212	51	24.1%
American Indian and Alaska Native alone	7	0	0%
Asian alone	44	0	0%
Native Hawaiian and Other Pacific Islander alone	8	8	100%
Some other race alone	40	0	0%
Two or more races	265	69	26%
Hispanic or Latino origin (of any race)	567	79	13.9%
White alone, not Hispanic or Latino	18,853	1,404	7.4%

Subject	Wayne County, Nebraska		
	Total	Below poverty level	Percent below poverty level
	Estimate	Estimate	Estimate
Population for whom poverty status is determined	8,126	1,150	14.2%
AGE			
Under 18 years	1,828	123	6.7%
Under 5 years	501	55	11%
5 to 17 years	1,327	66	5.1%
Related children of householder under 18 years	1,824	119	6.5%
18 to 64 years	4,912	900	18.3%
18 to 34 years	1,934	285	40.6%
35 to 64 years	2,978	115	3.9%
60 years and over	1,965	163	8.3%
65 years and over	1,386	127	9.2%
SEX			
Male	4,145	578	13.9%
Female	3,981	572	14.4%
RACE AND HISPANIC OR LATINO ORIGIN			
White alone	7,802	1,017	13%
Black or African American alone	108	106	98.1%
American Indian and Alaska Native alone	53	0	0%
Asian alone	17	15	88.2%
Native Hawaiian and Other Pacific Islander alone	0	0	-
Some other race alone	48	2	4.2%
Two or more races	98	10	10.2%
Hispanic or Latino origin (of any race)	476	79	16.6%
White alone, not Hispanic or Latino	7,378	940	12.7%

# Data by Topic

## Population by Gender

Report Area	Male	Female	Percent Male	Percent Female
Report Area	95,035	93,114	50.51%	49.49%
Antelope County	3,159	3,134	50.20%	49.80%
Burt County	3,405	3,350	50.40%	49.60%
Cedar County	4,077	4,294	51.30%	48.70%
Cuming County	4,500	4,429	50.40%	49.60%
Dakota County	10,668	10,374	50.70%	49.30%
Dixon County	2,814	2,650	51.50%	48.50%
Dodge County	18,535	18,462	50.10%	49.90%
Knox County	4,135	4,201	49.60%	50.40%
Madison County	17,755	17,613	50.20%	49.80%
Pierce County	3,717	3,615	50.70%	49.30%
Stanton County	2,904	2,813	50.80%	49.20%
Thurston County	3,247	3,260	49.90%	50.10%
Washington County	10,711	10,456	50.60%	49.40%
Wayne County	5,005	4,866	50.70%	49.30%
Nebraska	989,934	978,126	50.30%	49.70%
United States	166,675,105	169,431,176	49.59%	50.41%

Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography: Tract

Data Source: US Census Bureau, population estimates, July 2022

# Population by Age

Report Area	Age 0-4	Age 5-19	Age 20-34	Age 35-49	Age 50-64	Age 65 and over
Report Area	12,269	40,466	33,095	31,863	34,578	35,859
Antelope County	451	1,220	940	974	1,169	1,539
Burt County	373	1,331	985	1,119	1,302	1,652
Cedar County	570	1,763	1,209	1,298	1,641	1,865
Cuming County	595	1,781	1,442	1,385	1,713	2,008
Dakota County	1,694	4,974	4,242	3,628	3,547	2,957
Dixon County	330	1,148	825	904	1,028	1,229
Dodge County	2,321	7,747	6,550	6,345	6,878	7,151
Knox County	527	1,726	1,157	1,236	1,574	2,116
Madison County	2,382	7,548	6,589	6,334	6,334	6,181
Pierce County	485	1,552	1,167	1,268	1,413	1,447
Stanton County	364	1,128	918	972	1,147	1,188
Thurston County	603	1,909	1,317	950	931	806
Washington County	1,085	4,336	3,247	4,059	4,387	4,053
Wayne County	489	2,303	2,507	1,391	1,514	1,667
Nebraska	130,400	410,812	390,060	357,773	356,664	305,771
United States	18,538,353	62,534,826	68,207,079	63,615,612	62,892,984	57,794,852

Report Area	Median Age	Report Area	Median Age	Report Area	Median Age
Antelope County	43.4	Dodge County	39.2	Washington County	41.5
Burt County	45.3	Knox County	44.2	Wayne County	32.2
Cedar County	41.9	Madison County	36.7	Nebraska	36.7
Cuming County	42.3	Pierce County	40.4	United States	38.9
Dakota County	32.2	Stanton County	40.2		
Dixon County	42	Thurston County	27.5		

Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography: Tract

2022 FRED  
Economic Data

# Population by Race

Report Area	White	Black	American Indian	Asian	Native Hawaiian / Pacific Islander	Multiple Races
Report Area	148,617	2,939	5,427	1,676	114	2,076
Antelope County	5,914	17	9	18	-	26
Burt County	6,151	23	113	17	1	63
Cedar County	7,975	7	21	7	-	43
Cuming County	7,781	39	20	16	1	43
Dakota County	9,091	1,697	468	665	48	379
Dixon County	4,477	15	23	11	2	33
Dodge County	29,749	329	133	184	31	316
Knox County	7,006	8	719	17	-	110
Madison County	27,597	414	329	610	10	377
Pierce County	6,956	13	30	12	-	34
Stanton County	5,140	35	26	6	-	73
Thurston County	2,233	18	3,469	6	4	157
Washington County	19,810	187	37	52	7	296
Wayne County	8,737	137	30	55	10	126
Nebraska	1,514,050	98,369	14,903	53,720	1,021	41,743
United States	196,225,966	42,070,471	2,268,551	20,276,025	500,004	7,993,849

Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography: Tract

USAfacts.org, 2022



# Population by Ethnicity

Report Area	Total Population	Hispanic or Latino Population	Percent Population Hispanic or Latino	Non-Hispanic Population	Percent Population Non-Hispanic
Report Area	188,149	25,761	13.69%	163,791	86.31%
Antelope County	6,293	255	4.00%	6,074	96.00%
Burt County	6,755	266	3.90%	6,550	96.10%
Cedar County	8,371	206	2.50%	8,194	97.50%
Cuming County	8,929	926	10.40%	7,901	89.60%
Dakota County	21,042	8,539	40.60%	12,771	59.40%
Dixon County	5,464	835	15.30%	4,810	84.70%
Dodge County	36,997	6,033	16.30%	31,084	83.70%
Knox County	8,336	312	3.70%	8,206	96.30%
Madison County	35,368	5,817	16.40%	30,071	83.60%
Pierce County	7,332	206	2.80%	7,175	97.20%
Stanton County	5,717	402	7.00%	5,490	93.00%
Thurston County	6,507	561	8.60%	6,513	91.40%
Washington County	21,167	689	3.30%	20,246	96.70%
Wayne County	9,871	714	7.20%	8,706	92.80%
Nebraska	1,967,923	242,517	12.30%	1,726,789	87.70%
United States	333,287,557	63,664,346	19.10%	269,369,237	80.90%

Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography: Tract  
 USAfacts.org, 2022

# Household Types

Report Area	Total Households	Total Family Households	Families with Children (Under Age 18)	Percent of HH with Seniors 65+ Living Alone
Report Area	72,806	69,086	21,657	20.1%
Antelope County	2,607	2,516	678	24.5%
Burt County	2,790	2,691	720	24.4%
Cedar County	3,354	3,217	907	22.6%
Cuming County	3,711	3,629	1,040	22.5%
Dakota County	7,181	6,696	2,749	14.1%
Dixon County	2,215	2,156	618	22.5%
Dodge County	14,624	13,765	4,208	19.3%
Knox County	3,269	3,132	872	25.4%
Madison County	14,002	13,105	4,261	17.5%
Pierce County	2,876	2,808	820	19.7%
Stanton County	2,237	2,173	760	20.8%
Thurston County	1,993	1,915	650	12.4%
Washington County	8,234	7,956	2,481	19.1%
Wayne County, NE	3,713	3,327	923	16.9%
Nebraska	776,379	729,030	216,980	16.9%

Data Source: Kids Count Data Center, Nebraska Foster Care Review Board, measured at Point in Time on June 30, 2021

Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography: Tract

## Children in Foster Care

County	2011	2014	2017	2021	2022
Report Area	291	517	429	357	318
Antelope	8	16	8	5	6
Burt	2	8	15	8	2
Cedar	5	2	6	5	7
Cuming	23	17	20	22	41
Dakota	41	43	29	46	32
Dixon	3	12	4	4	9
Dodge	73	170	161	99	94
Knox	2	7	3	8	9
Madison	94	126	130	121	86
Pierce	5	12	5	6	4
Stanton	2	3	4	3	2
Thurston	5	67	8	6	3
Washington	23	21	27	10	6
Wayne	5	13	9	14	17

Data Source: Kids Count Data Center, Nebraska Foster Care Review Board, measured at Point in Time on June 30, 2021  
 fcro.nebraska.gov, Annual Report Sept. 2022

## Population with a Disability

Report Area	Total Population (For Whom Disability Status Is Determined)	Total Population with a Disability	Percent Population with a Disability
Report Area	183,766	22,676	12.3%
Antelope County	6,275	909	14.5%
Burt County	6,415	1,032	16.1%
Cedar County	8,351	951	11.4%
Cuming County	8,793	926	10.5%
Dakota County	19,962	2,262	11.3%
Dixon County	5,631	715	12.7%
Dodge County	36,103	4,817	13.3%
Knox County	8,232	1,177	14.3%
Madison County	34,465	3,796	11.0%
Pierce County	7,023	742	10.6%
Stanton County	5,891	701	11.9%
Thurston County	7,145	912	12.8%
Washington County	20,179	2,790	13.8%
Wayne County	9,301	946	10.2%
Nebraska	1,884,850	218,839	11.6%
United States	319,706,872	40,335,099	12.6%

Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography: Tract

## Children with Disabilities Served by Head Start

Disability	2018-2019 Head Start Program Information Report (PIR)	2020-2021 Head Start Program Information Report (PIR)	2021-2022 Head Start Program Information Report (PIR)	2022-2023 Head Start Program Information Report (PIR)
Autism	2	4	2	0
Health Impairments	0	0	0	1
Speech/Language Impairments	14	10	15	13
Intellectual	0	0	2	4
Visual Impairments	0	0	0	0
Learning Disability	0	0	0	0
Developmental Delay Impairment	28	29	20	20
Deaf/Hearing Impairments	2	0	0	1
Multiple Disabilities	3	0	0	3
Ortho Impairments	0	0	0	0
Number of children with an IEP	49	43	39	47
Number of children with an IFSP	3	5	3	13

Data Source: NENCAP 2018-2019 and 2020-2021 PIR

# Veteran Population

Report Area	Total Population	Veterans Total	Percentage Veteran Population
Report Area	188,149	11,802	6.27%
Antelope County	6,293	447	7.10%
Burt County	6,755	491	7.30%
Cedar County	8,371	521	6.20%
Cuming County	8,929	559	6.20%
Dakota County	21,042	941	4.50%
Dixon County	5,464	359	6.50%
Dodge County	36,997	2,575	6.90%
Knox County	8,336	640	7.67%
Madison County	35,368	2,224	6.30%
Pierce County	7,332	460	6.30%
Stanton County	5,717	336	5.87%
Thurston County	6,507	328	5.00%
Washington County	21,167	1,418	6.70%
Wayne County	9,871	503	5.10%
Nebraska	1,967,923	106,036	5.39%
United States	333,287,557	16,200,000	4.86%

Data Source: US Census Bureau, American Community Survey, 2015-19. Source geography: Tract  
data.va.gov

## Limited English Households

Report Area	Total Households	Limited English Speaking Households	Percent Limited English Speaking Households
Report Area	72,806	7,647	10.5%
Antelope County	2,607	87	1.5%
Burt County	2,790	58	0.9%
Cedar County	3,354	31	0.4%
Cuming County	3,711	271	3.2%
Dakota County	7,181	3,333	18.0%
Dixon County	2,215	347	6.5%
Dodge County	14,624	2,312	6.8%
Knox County	3,269	142	1.8%
Madison County	14,002	467	13.8%
Pierce County	2,876	45	0.7%
Stanton County	2,237	174	3.1%
Thurston County	1,993	113	1.8%
Washington County	8,234	128	0.7%
Wayne County	3,713	139	1.6%
Nebraska	776,379	81,000	11.5%
United States	131,430,000	29,693,046	22.6%

Data Source: US Census Bureau, American Community Survey, 2022. Source geography: Tract

# Population in Poverty

Report Area	Total Population	Percent Population in Poverty Below 50%	Percent Population in Poverty Below 100%	Percent Population in Poverty Below 185%	Percent Population in Poverty Below 200%
Report Area	189,235	5.22%	16.46%	24.89%	29.59%
Antelope County	6,295	4.63%	16.17%	29.35%	31.99%
Burt County	6,722	4.90%	15.08%	27.43%	29.79%
Cedar County	8,380	2.44%	9.96%	19.97%	23.00%
Cuming County	9,013	2.30%	11.30%	23.29%	26.93%
Dakota County	21,582	8.54%	22.14%	28.47%	32.48%
Dixon County	5,606	2.99%	13.93%	28.63%	27.57%
Dodge County	37,167	5.08%	16.94%	21.58%	33.13%
Knox County	8,391	3.33%	13.10%	25.50%	28.61%
Madison County	35,585	6.47%	18.31%	29.38%	32.25%
Pierce County	7,317	3.53%	10.27%	18.88%	22.86%
Stanton County	5,842	3.61%	7.94%	18.11%	21.89%
Thurston County	6,773	11.81%	34.96%	50.34%	54.99%
Washington County	20,865	3.29%	12.73%	16.65%	18.24%
Wayne County	9,697	5.05%	15.97%	23.25%	24.81%
Nebraska	1,961,504	4.48%	14.50%	24.34%	27.00%
United States	3,331,449,281	5.69%	16.89%	26.84%	29.34%

Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography: Tract



# Children in Poverty

Report Area	Total Population	Population Under Age 18	Population Under Age 18 in Poverty
Report Area	188,839	47,658	19,687
Antelope County	6,302	1,531	819
Burt County	6,717	1,538	1,464
Cedar County	8,375	2,144	368
Cuming County	9,000	2,205	729
Dakota County	21,308	6,200	3,771
Dixon County	5,579	1,394	680
Dodge County	37,175	9,107	669
Knox County	8,415	2,036	1,051
Madison County	35,538	8,991	4,868
Pierce County	7,301	1,839	160
Stanton County	5,828	1,410	390
Thurston County	6,716	2,370	1,564
Washington County	20,884	5,012	2,359
Wayne County	9,701	1,881	795
Nebraska	1,961,504	464,544	57,580
United States	331,449,281	76,333,205	12,289,646

Data Source: US Census  
Bureau, American  
Community Survey.  
2015-19. Source  
geography: Tract

Data Source:  
UNO Center for  
Public Affairs  
Research. 2022,  
Census in  
Nebraska.

## Projected 2021-22 Early Head Start/Head Start Enrollment Under Age 5

County	Number of Children Under 5	Number of Children Under 5 in Poverty	Projected 2021-2022 Early Head Start/Head Start Enrollment Under 5	# of Unserved Eligible Children Under 5
Antelope	416	54	0	54
Burt	344	41	0	41
Cedar	571	47	0	47
Cuming	617	59	11	48
Dakota	1,745	204	58 (HS) 28 (EHS)	118
Dixon	396	38	0	38
Dodge	2,419	256	135*	256
Knox	548	85	8 37**	77
Madison	2,501	328	93	235
Pierce	521	49	0	49
Stanton	375	31	0	31
Thurston	605	119	12 340***	107
Washington	1,080	77	0	77
Wayne	224	30	16	14
Totals	12,362	1,418	226	1,192

\*Served by another grantee: Dodge County

\*\*Santee Sioux Nation serves 37 Head Start Children in Knox County.

\*\*\*Omaha Tribe of Nebraska serve 101 Head Start Children and 48 Early Head Start children.

Winnebago Tribe of Nebraska Educare serves 191 children in Thurston County.

Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography: Tract

# Median Household and Per Capita Incomes

Report Area	Total Households	Median Household Income	Total Population	Per Capita Income
Report Area	72,806	No Data	188,149	No Data
Antelope County	2,607	\$ 61,924	6,302	\$ 68,854.00
Burt County	2,790	\$ 54,950	6,717	\$ 54,582.00
Cedar County	3,354	\$ 72,035	8,375	\$ 62,600.00
Cuming County	3,711	\$ 68,917	9,000	\$ 75,151.00
Dakota County	7,181	\$ 66,112	21,308	\$ 52,218.00
Dixon County	2,215	\$ 60,568	5,579	\$ 55,069.00
Dodge County	14,624	\$ 66,793	37,175	\$ 59,352.00
Knox County	3,269	\$ 61,250	8,415	\$ 58,711.00
Madison County	14,002	\$ 61,139	35,538	\$ 62,467.00
Pierce County	2,876	\$ 65,603	7,301	\$ 85,508.00
Stanton County	2,237	\$ 76,035	5,828	\$ 58,387.00
Thurston County	1,993	\$ 63,459	6,716	\$ 56,714.00
Washington County	8,234	\$ 89,671	20,884	\$ 69,798.00
Wayne County	3,713	\$ 64,951	9,701	\$ 51,794.00
Nebraska	776,379	\$ 78,360	1,968,060	\$ 64,268.00
United States	131,430,000	\$ 75,149	336,106,281	\$ 41,261.00

Data Source: US Census Bureau, American Community Survey. 2015-19. Source geography: Tract

FRED Economic Data  
2022

# Unemployment

Report Area	Civilian Force	Labor Number Employed	Number Unemployed	Unemployment Rate – June 2020	Unemployment Rate – November 2021	Unemployment Rate – November 2022
Report Area	98,692	95,153	3,439	5.3%	0.9%	2.1%
Antelope County	3,291	2,196	71	3.2%	0.9%	2.7%
Burt County	3,102	1,769	95	5.3%	0.9%	2.0%
Cedar County	4,633	2,703	89	3.5%	0.9%	2.0%
Cuming County	4,850	3,789	86	3.7%	0.9%	2.6%
Dakota County	10,704	13,144	314	7.4%	0.9%	3.0%
Dixon County	2,971	1,795	61	4.5%	0.9%	2.9%
Dodge County	19,309	18,044	452	5.4%	0.9%	4.1%
Knox County	4,367	2,829	108	1.1%	0.9%	4.1%
Madison County	18,861	21,639	425	5.5%	0.9%	2.6%
Pierce County	3,883	1,899	83	4.1%	0.9%	2.4%
Stanton County	3,286	1,388	56	4.6%	0.9%	7.0%
Thurston County	3,214	3,104	111	9.1%	0.9%	10.0%
Washington County	10,748	7,564	232	5.6%	0.9%	2.0%
Wayne County	5,473	4,167	109	4.3%	0.9%	3.4%
Nebraska	1,058,103	978,540	23,801	6.9%	0.9%	2.3%
United States	163,555,585	148,293,597	6,780,000	11.2%	0.9%	3.7%

Data Source: US Census Bureau, American Community Survey. 2015-19, 2022. Source geography: Tract, NE Department of Labor  
fred.stlouisfed.org,  
2022

## Average Weekly Wages by Household

Report Area	Average Weekly Wages	Report Area	Average Weekly Wages
Antelope County	\$969	Knox County	\$831
Burt County	\$916	Madison County	\$1,014
Cedar County	\$903	Pierce County	\$949
Cuming County	\$1,013	Stanton County	\$1,499
Dakota County	\$1,171	Thurston County	\$1,092
Dixon County	\$1,045	Washington County	\$1,165
Dodge County	\$1,012	Wayne County	\$810

*Data Source: US Department of Labor, Bureau of Labor Statistics. July 2023. Source geography: County*

## Head Start and Early Head Start Adults Employed or in Job Training/School

Total Number of Families	Head Start 21-22	Early Head Start 21-22	Head Start 22-23	Early Head Start 22-23
Two Parent Families	109	23	80	19
Single Parent	128	24	111	21
At least one parent employed	125	30	147	30
At least one parent in job training	0	1	4	0
At least one parent is enrolled in school	5	0	0	0
Neither/no parent or guardian is employed, in job training or in school at child's enrollment	108	16	40	10

Data Source: 2021-2022 and 2022-2023 NENCAP Head Start/Early Head Start PIR

## Public Assistance Income

Report Area	Total Households	Households with Public Assistance Income	Percent Households with Public Assistance Income
Report Area	80,919	1,304	1.61%
Antelope County	3,112	58	2.11%
Burt County	3,324	38	1.31%
Cedar County	3,900	29	0.82%
Cuming County	4,123	49	1.30%
Dakota County	7,765	184	2.50%
Dixon County	2,520	36	1.56%
Dodge County	16,191	348	2.31%
Knox County	4,502	64	1.75%
Madison County	15,094	136	0.96%
Pierce County	3,118	58	1.94%
Stanton County	2,460	57	2.43%
Thurston County	2,283	119	5.56%
Washington County	8,577	116	1.43%
Wayne County	3,950	12	0.33%
Nebraska	844,278	14,367	1.92%
United States	140,498,736	2,853,791	2.36%

Public assistance dollars include general assistance and TANF, but do not include SSI or noncash benefits such as Food Stamps.

Data Source: US Census Bureau, American Community Survey, 2015-19. Source geography: Tract

# Children Eligible for Free/Reduced Lunch

Report Area	Total Students	Number Free/Reduced Price Lunch Eligible	Percent Free/Reduce d Price Lunch Eligible
Report Area	37,451	17,220	46%
Antelope County	1,122	518	46.16%
Burt County	1,217	453	37.22%
Cedar County	1,670	544	32.57%
Cuming County	1,963	882	44.93%
Dakota County	4,387	2,919	66.54%
Dixon County	837	250	29.87%
Dodge County	7,149	3,804	53.21%
Knox County	1,872	627	33.49%
Madison County	7,598	3,256	42.85%
Pierce County	1,425	352	24.70%
Stanton County	383	145	37.86%
Thurston County	2,076	1,818	87.57%
Washington County	3,878	849	21.89%
Wayne County	1,874	803	42.85%
Nebraska	326,392	147,328	45.10%
United States	53,100,000	35,900,000	67.60%

Data Source: National Center for Education Statistics, NCES - Common Core of Data. 2018-19. Source geography: Address



# Food Insecurity Rate

Report Area	Total Population	Food Insecure Population, Total	Food Insecurity Rate	% Above SNAP	% Below SNAP	Food Insecure Children, Total	Child Food Insecurity Rate
Report Area	181,057	22,430	12.38%	No Data	No Data	7,880	16.77%
Antelope County	6,261	670	10.50%	37%	63	190	12.80%
Burt County	6,409	780	11.60%	43%	57	230	14.80%
Cedar County	8,310	620	7.40%	52%	48	170	7.80%
Cuming County	8,777	720	8.00%	40%	60	200	8.80%
Dakota County	19,882	2,080	9.80%	33%	67	1,000	16.00%
Dixon County	5,632	530	9.40%	31%	69	180	12.60%
Dodge County	35,542	3,960	10.60%	38%	62	1,080	12.90%
Knox County	8,217	880	10.50%	36%	64	260	12.60%
Madison County	34,009	3,570	10.00%	40%	60	1,090	11.90%
Pierce County	6,961	660	9%	43%	57	200	10.50%
Stanton County	5,892	480	8%	48%	52	140	9.40%
Thurston County	7,103	1,010	14.90%	24%	76	430	17.30%
Washington County	20,026	1,780	8.60%	57%	43	490	9.80%
Wayne County	8,036	900	9.40%	45%	55	160	8.50%
Nebraska	1,859,691	225,580	11.70%	0%	0	71,560	15.10%

Data Source: Feeding America. 2021. Source geography: County

# Households Receiving Snap Benefits

Report Area	Households Receiving SNAP Total	Households Receiving SNAP Percent	Households Receiving SNAP Income Below Poverty	Households Receiving SNAP Income Above Poverty	Households Not Receiving SNAP Income Below Poverty
Report Area	6,855	9.1%	3,426	3,429	5,701
Antelope County	214	7.9%	131	83	209
Burt County	234	8.2%	111	123	230
Cedar County	213	6.1%	74	139	167
Cuming County	214	5.7%	55	159	268
Dakota County	790	10.7%	415	375	577
Dixon County	114	4.8%	80	34	166
Dodge County	1,768	11.6%	730	1,038	1,084
Knox County	293	8.2%	147	146	197
Madison County	1,531	10.8%	853	678	1,317
Pierce County	135	5.5%	72	93	199
Stanton County	116	4.8%	27	89	139
Thurston County	459	21.1%	260	199	232
Washington County	628	7.7%	387	241	338
Wayne County	116	3.1%	84	32	579
Nebraska	76,153	8.3%	30,453	32,763	54,035
United States	21,600,000	11.7%	6,707,025	7,464,542	8,903,117

Data Source: US Census Bureau, American Community Survey, 2015-19. Source geography: Tract

## Population Percent of Uninsured Adults

Report Area	2011	2012	2013	2014	2015	2016	2017	2018	2019	2022
Report Area	18.18%	16.99%	17.57%	14.78%	12.63%	12.69%	13.24%	8.30%	12.67%	7.56%
Antelope County	18.60%	16%	16.80%	13.90%	11.30%	11.30%	11%	8.05%	11.50%	6.40%
Burt County	17.40%	15.60%	15.60%	11.60%	10.60%	10.80%	11%	8.78%	13.00%	9.60%
Cedar County	17.30%	15.50%	15.40%	14.10%	9.90%	9%	9.70%	7.45%	10.60%	6.00%
Cuming County	19%	17.40%	18.10%	15.20%	13.10%	11.50%	12.60%	8.79%	13.90%	7.50%
Dakota County	25.10%	24.20%	25.50%	22.30%	19.90%	16%	16.10%	12.52%	19.40%	8.40%
Dixon County	18.10%	17.10%	17.90%	14.10%	13.40%	10.40%	10.80%	7.94%	12.00%	8.10%
Dodge County	18.10%	16.70%	17.90%	14.60%	12.10%	10.70%	10.70%	7.95%	12.30%	6.50%
Knox County	21.70%	20.50%	21.40%	19%	14.20%	14.20%	13.10%	9.18%	14.70%	6.40%
Madison County	17.90%	17.30%	17.60%	15.10%	13.60%	10.70%	11.30%	8.61%	13.20%	8.80%
Pierce County	16.60%	14.30%	14.10%	10.90%	7.70%	7.30%	7.20%	6.64%	9.60%	6.80%
Stanton County	15.10%	13.10%	13.30%	11.90%	8%	8%	7.50%	5.76%	9.00%	4.30%
Thurston County	25.70%	26.30%	24.30%	23.80%	23.10%	17.30%	15.90%	13.04%	21.60%	17.60%
Washington County	10.70%	10%	9.80%	7.50%	6.30%	5.60%	6.20%	5.02%	7.60%	5.00%
Wayne County	16%	13.40%	16.10%	12.20%	10.80%	8.80%	7.90%	5.31%	9.00%	4.40%
Nebraska	16.34%	15.65%	15.94%	13.47%	11.16%	9.70%	9.60%	7.86%	11.40%	5.80%

Data Source: US Census Bureau, Small Area Health Insurance Estimates. 2019. Source geography: County

## Population Percent of Uninsured Children

Report Area	Total Population Under Age 19	Population with Medical Insurance	Percent Population With Medical Insurance	Population Without Medical Insurance	Percent Population Without Medical Insurance
Report Area	52,735	49,631	94.10%	1,883	5.9%
Antelope County	1,671	1,554	93.00%	68	7.0%
Burt County	1,704	1,581	92.80%	102	7.2%
Cedar County	2,333	2,202	94.40%	86	5.6%
Cuming County	2,376	2,202	93%	44	7.0%
Dakota County	6,668	6,167	92.50%	36	7.5%
Dixon County	1,478	1,359	92.00%	83	8.0%
Dodge County	10,068	9,484	94.20%	330	5.8%
Knox County	2,253	2,126	94.40%	86	5.6%
Madison County	9,930	9,344	94.10%	418	5.9%
Pierce County	2,037	1,941	95.90%	38	4.1%
Stanton County	1,492	1,421	95.30%	50	4.7%
Thurston County	2,512	2,386	95%	519	5.0%
Washington County	5,421	5,193	95.80%	8	4.2%
Wayne County	2,792	2,671	95.70%	15	4.3%
Nebraska	476,270	453,409	95.20%	26,209	4.8%

Data Source: US Census Bureau, Small Area Health Insurance Estimates. 2019. Source geography: County

# Educational Attainment

Report Area	No High School Diploma	High School Only	Some College	Associates Degree	Bachelors Degree	Graduate or Professional Degree
Report Area	10.50%	33.90%	21.80%	13%	14.90%	6.30%
Antelope County	7.56%	34%	25.40%	14.90%	20.50%	5.20%
Burt County	9.56%	34%	21.90%	13.40%	23.40%	4.40%
Cedar County	7.45%	37.10%	21.20%	16.70%	23.30%	5.50%
Cuming County	12.62%	35.90%	16.70%	11.40%	24.00%	5.70%
Dakota County	25.41%	34.20%	18%	7.60%	14.30%	4%
Dixon County	11.41%	32.90%	20.50%	11.40%	22.20%	5.90%
Dodge County	10.68%	35.70%	23.70%	10.80%	22%	6.60%
Knox County	8.84%	36.00%	23.10%	13.10%	18.90%	6.30%
Madison County	9.85%	31.90%	21.30%	15.70%	25%	6.40%
Pierce County	5.23%	32.90%	18.60%	19.50%	22.10%	5.50%
Stanton County	7.03%	30.80%	24.80%	19.30%	20.10%	4.50%
Thurston County	12.41%	34.00%	26.30%	11.70%	19.80%	5.50%
Washington County	4.27%	26.30%	22.30%	12.20%	34.30%	8.30%
Wayne County	4.19%	29.80%	22.50%	13.40%	32.70%	11.80%
Nebraska	8.91%	26.30%	23.00%	10.50%	20.80%	10.50%
United States	12.34%	27.10%	20.60%	8.40%	19.40%	12.10%

Data Source: US Census Bureau, American Community Survey, 2014-18, 2019; Source Geography: County

# Children with a Verified Disability Receiving Special Education

Percentages					
Years	2012-2013	2013-2014	2014-2015	2015-2016	2016-2017
School District					
Allen Consolidated	18.78	20.19	21.15	19.7	19.32
Arlington Public	10.31	11.67	8.87	10.84	11.7
Bancroft-Rosalie Community	7.72	8.47	8.75	10.04	10.04
Battle Creek Public	12.74	15.12	12.44	13.89	15.09
Blair Community	14.45	13.96	13.06	13.05	14.3
Bloomfield Community	10.25	11.76	12.6	12.24	13.2
Creighton Community	10.23	11.76	9.84	10.18	10.31
Crofton Community	14	15.24	12.42	14.41	13.44
Elgin Public	12.23	11.39	10.53	14.86	19.12
Elkhorn Valley	17.74	20.68	17.11	13.56	13.47
Emerson Hubbard Public	15.07	15	16.25	13.46	17.74
Fort Calhoun Community	14.98	16.72	16.47	14.47	15.85
Fremont Public	18.55	19.78	18.32	17.75	18.63
Hartington-Newcastle Public	29.53	29.55	28.48	28.53	29.45
Homer Community	15.78	17.27	17.71	16.02	13.71
Howells-Dodge Consolidated	14.29	14.93	14.6	11.52	8.44
Laurel-Concord-Coleridge	11.71	13.27	12.47	12.35	12.59
Logan View Public	20.55	21.22	18.32	18.98	17.57
Lyons-Decatur Northeast	19.7	24.06	21.36	22.65	23.95
Madison	15.47	16.8	17.98	16.43	16
Nebraska Unified District 1	17.32	18.4	16.78	15.38	15.33

Neligh-Oakdale	18.14	18.48	14.57	14.21	16.8
Newman Grove Public	15.79	18.31	16.46	15.85	16.56
Niobrara Public	21.81	29.73	20.65	24.62	20.85
Norfolk Public	15.91	16.57	15.96	15.55	15.26
North Bend Central Public	12.5	13.79	16.61	14.99	13.5
Oakland Craig Public	19.04	20.62	20.15	19.14	20.71
Osmond Community	15.53	13.66	13.55	13.21	12.06
Pender Public	16.17	16.31	14.89	12.57	12.57
Percentages					
Years	2012-2013	2013-2014	2014-2015	2015-2016	2016-2017
School District					
Pierce Public	17.67	21.46	19.62	19.26	17.7
Plainview Public	18.93	21.61	17.42	18.89	15.65
Ponca Public	13.51	17.33	15.87	17.52	15.19
Randolph Public	13.57	15.38	17.6	14.83	12.45
Santee Community	27.81	34.72	28.13	33.78	28.13
Scribner-Snyder Community	18.41	18.96	17.46	21.13	19.9
South Sioux City Community	12.58	14.22	12.66	13.17	13.61
Stanton Community	14.91	14.67	13.7	14.49	14.46
Tekamah-Herman Community	16.37	19.22	16.7	14.89	15.31
Umo N Ho N Nation Public	14.09	22.34	20.65	22.74	23.5
Wakefield Public	11.82	13.08	9.34	11.03	11.5
Walthill Public	26.38	28.23	24.22	20.98	21.94
Wausa Public	12.9	11.06	10.36	12.61	12.28
Wayne Community	10.87	12.11	10.48	10.57	9.46
West Point-Beemer Public	18.52	18.6	17.08	16.32	16.57

Winnebago Public	24.19	26	27.8	26.85	27.14
Winside Public	12.39	13.78	13.2	14.43	10.2
Wisner-Pilger Public	14.88	17.14	15.89	14.41	16.2
Wynot Public	12.58	19.48	17.53	12.16	10.53
Average for Service Area	16.01	17.79	16.33	16.26	16.03
Nebraska	14.66	15.74	14.71	14.71	14.97



## Housing Cost Burden 30% or Greater

Report Area	Total Households	Cost Burdened Households (Housing Costs Exceed 30% of Income)	Percentage of Cost Burdened Households (Over 30% of Income)
Report Area	74,866	15,814	21.12%
Antelope County	2,748	481	17.50%
Burt County	2,885	621	21.53%
Cedar County	3,508	574	16.36%
Cuming County	3,790	584	15.41%
Dakota County	7,427	1,704	22.94%
Dixon County	2,307	430	18.64%
Dodge County	15,090	3,386	22.44%
Knox County	3,662	674	18.41%
Madison County	14,236	3,143	22.08%
Pierce County	2,985	552	18.49%
Stanton County	2,351	456	19.40%
Thurston County	2,142	516	24.09%
Washington County	8,133	1,994	24.52%
Wayne County	3,602	699	19.41%
Nebraska	748,405	187,010	24.99%
United States	118,825,921	38,077,410	32.04%

Data Source: US Census Bureau, American Community Survey, 2013-17. Source geography: Tract

## Median Housing Age

Report Area	Total Housing Units	Median Year Structures Built	Median Age from 2019
Report Area	80,919	1964	55
Antelope County	3,112	1955	64
Burt County	3,324	1951	68
Cedar County	3,900	1956	63
Cuming County	4,123	1956	63
Dakota County	7,765	1973	46
Dixon County	2,520	1951	55
Dodge County	16,191	1964	56
Knox County	4,502	1963	48
Madison County	15,094	1971	56
Pierce County	3,118	1963	56
Stanton County	2,460	1970	49
Thurston County	2,283	1973	46
Washington County	8,577	1976	43
Wayne County	3,950	1969	50
Nebraska	844,278	1973	46
United States	140,498,736	1978	41

Data Source: US Census Bureau, American Community Survey, 2015-19. Source geography: Tract

## Housing Vacancy Rate

Report Area	Total Housing Units	Vacant Housing Units	Vacant Housing Units, Percent
Report Area	76,919	7,639	9.90%
Antelope County	3,112	442	14.20%
Burt County	3,324	473	14.20%
Cedar County	3,900	520	13.30%
Cuming County	4,123	455	11.00%
Dakota County	7,765	365	4.70%
Dixon County	2,520	314	12%
Dodge County	16,191	1,378	8.50%
Knox County	4,502	1,067	23.70%
Madison County	15,094	1,070	7.08%
Pierce County	3,118	231	7%
Stanton County	2,460	221	9.00%
Thurston County	2,283	215	9.40%
Washington County	8,577	462	5.40%
Wayne County	3,950	426	10.80%
Nebraska	844,278	59,099	7.00%
United States	140,498,736	13,628,377	9.70%

*Data Source: US Department of Housing and Urban Development, 2019-Q2; Source Geography: County*

[Data.census.gov](https://data.census.gov)

# Household Internet Access

Report Area	Total Households	Households without Internet Access	Percentage of Households without Internet Access
Report Area	60,474	9,862	18.70%
Antelope County	2,159	436	20.20%
Burt County	2,085	412	19.80%
Cedar County	2,828	562	19.90%
Cuming County	2,774	663	23.90%
Dakota County	5,683	1,108	19.50%
Dixon County	1,807	352	20%
Dodge County	12,652	1,796	14.20%
Knox County	2,682	461	17.20%
Madison County	11,315	1,822	16.10%
Pierce County	2,492	359	14%
Stanton County	1,964	343	17.50%
Thurston County	1,512	361	23.90%
Washington County	7,144	707	9.90%
Wayne County	3,377	480	14.20%
Nebraska	656,006	76,097	11.60%
United States	125,890,000	14,729,130	11.70%

Data Source: US Census Bureau, American Community Survey. 2015-19. Statista 2021. Source geography: Tract

## Households with No Vehicle

Report Area	Total Households	Percentage of Households without a Vehicle
Report Area	80,919	4.9%
Antelope County	3,112	3.2%
Burt County	3,324	4.6%
Cedar County	3,900	2.4%
Cuming County	4,123	2.1%
Dakota County	7,765	6.9%
Dixon County	2,520	2.5%
Dodge County	16,191	6.4%
Knox County	4,502	3.6%
Madison County	15,094	6.1%
Pierce County	3,118	4.3%
Stanton County	2,460	2.5%
Thurston County	2,283	6.9%
Washington County	8,577	3.8%
Wayne County	3,950	1.7%
Nebraska	844,278	4.9%
United States	140,498,736	8.6%

Data Source: US Census Bureau, American Community Survey. 2020. Source geography: Tract

## Low Food Access

Report Area	Total Population	Low Income Population	Low Income Population with Low Food Access	Percent Low Income Population with Low Food Access
Report Area	188,972	64,825	11,735	18.10%
Antelope County	6,685	2,743	500	18.23%
Burt County	6,858	2,268	18	0.79%
Cedar County	8,852	2,447	420	17.16%
Cuming County	9,139	2,190	110	5.02%
Dakota County	21,006	9,335	904	9.68%
Dixon County	6,000	1,668	617	36.99%
Dodge County	36,691	12,044	2,906	24.13%
Knox County	8,701	3,466	292	8.42%
Madison County	34,876	10,603	2,862	26.99%
Pierce County	7,266	2,005	1,251	62.39%
Stanton County	6,129	1,701	846	49.74%
Thurston County	6,940	5,185	515	9.93%
Washington County	20,234	3,802	261	6.86%
Wayne County	9,595	5,368	233	4.34%
Nebraska	1,826,341	588,717	110,288	18.73%
United States	308,745,538	106,758,543	2,221,368	18.94%

Data Source: US Department of Agriculture Economic Research Service, USDA- Food Access Research Atlas, 2015. Source Geography: Tract

## WIC Authorized Food Stores - NENCAP Service Area

Report Area	Total Population	Number WIC Authorized Food Stores
Report Area	188,149	41
Antelope County	6,293	3
Burt County	6,755	3
Cedar County	8,371	3
Cuming County	8,929	4
Dakota County	21,042	3
Dixon County	5,464	0
Dodge County	36,997	4
Knox County	8,336	5
Madison County	35,368	5
Pierce County	7,332	2
Saunders County	21,578	2
Stanton County	5,717	1
Thurston County	6,507	1
Washington County	21,167	3
Wayne County	9,871	2
Nebraska	1,968,060	82

Data Source: US Census Bureau & Nebraska WIC

# SNAP Authorized Food Stores

Report Area	Total Population	Total SNAP- Authorized Retailers	SNAP- Authorized Retailers, Rate per 10,000 Population
Report Area	188,149	153	8.1
Antelope County	6,293	6	8.98
Burt County	6,755	7	10.21
Cedar County	8,371	9	9.04
Cuming County	8,929	7	7.66
Dakota County	21,042	19	9.05
Dixon County	5,464	3	6.67
Dodge County	36,997	43	8.45
Knox County	8,336	11	10.34
Madison County	35,368	17	8.32
Pierce County	7,332	5	8.26
Stanton County	5,717	2	3.26
Thurston County	6,507	7	15.85
Washington County	21,167	8	3.95
Wayne County	9,871	4	6.25
Nebraska	1,968,060	1,290	6.98
United States	336,106,281	250,022	8

Data Source: US Department of Agriculture, Food and Nutrition Service, USDA - SNAP Retailer Locator.

Additional data analysis by CARES. 2019. Source geography: Tract



## Teen Birth Rate

Report Area	Female Population Age 15 – 19 2020	Births to Mothers Age 15 – 19 2020	Teen Birth Rate (Per 1,000 Population) 2020
Report Area	13,888	272	25.35
Antelope County	467	9	11.2
Burt County	390	16	12.9
Cedar County	563	12	10.7
Cuming County	568	12	11.8
Dakota County	1759	32	24.5
Dixon County	385	20	18.8
Dodge County	2,505	25	22.2
Knox County	563	25	24.1
Madison County	2,487	23	20.5
Pierce County	475	14	14.2
Stanton County	383	13	11.1
Thurston County	609	54	43.9
Washington County	1402	10	9.4
Wayne County	1332	7	6.8
Nebraska	142,514	984	15.1
United States	21,880,801	146,973	13.9

Data Source: US Department of Health & Human Services, Health Indicators Warehouse. Centers for Disease Control and Prevention, National Vital Statistics System. Accessed via CDC WONDER. 2006-12. Source geography: County

[Powertodecide.org](http://Powertodecide.org)

American Community Survey 2022

National Center for Health Stats 2020 (CDC)

[neo.ne.gov/programs/stats/2022](http://neo.ne.gov/programs/stats/2022)

## Infant Mortality Rate

Report Area	Total Births	Total Infant Deaths
Report Area	2,419	44
Antelope County	89	0
Burt County	71	0
Cedar County	109	0
Cuming County	118	0
Dakota County	343	0
Dixon County	60	0
Dodge County	462	21
Knox County	111	0
Madison County	463	23
Pierce County	102	0
Stanton County	60	0
Thurston County	128	0
Washington County	200	0
Wayne County	103	0
Nebraska	24,376	1008
United States	3,667,758	20,538

Data Source: US Department of Health & Human Services, Health Resources and Services Administration, Area Health Resource File.

2006-10. Source geography: County

2022 County Health Rankings

# Low Birth Weight

Report Area	Total Live Births 2016	Low Weight Births (Under 2500g) 2016	Low Weight Births, Percent of Total 2016
Report Area	2,568	167	6.50%
Antelope County	88	1	1.10%
Burt County	73	6	8.20%
Cedar County	109	3	2.70%
Cuming County	104	11	10.50%
Dakota County	355	19	5.30%
Dixon County	73	4	5.40%
Dodge County	502	43	8.50%
Knox County	105	4	4%
Madison County	500	37	7%
Pierce County	86	8	9.30%
Stanton County	74	4	5.40%
Thurston County	170	12	7.10%
Washington County	220	14	6.30%
Wayne County	109	1	0.01%
Nebraska	26,594	1,874	7.00%
United States	3,941,109	366,917	9.30%

Data Source: US Department of Health & Human Services, Health Indicators Warehouse. Centers for Disease Control and Prevention, National Vital Statistics System. Accessed via CDC WONDER. 2006-12. Source geography: County

# Partner Satisfaction Survey Data

Northeast Nebraska Community Action Partnership (NENCAP) staff are pleasant and helpful.		
Answer Choices	Responses	
Strongly Agree	55.93%	33
Agree	33.15%	19
Undecided	8.47%	5
Disagree	3%	2
Strongly Disagree	0%	0
	Answered	59
	Skipped	0
I receive a timely response to my telephone or email communications.		
Answer Choices	Responses	
Yes	72.88%	43
No	8.47%	5
Not Applicable	18.64%	11
	Answered	59
	Skipped	0
Information about our programs and services is communicated clearly and timely.		
Answer Choices	Responses	
Strongly Agree	35.59%	21
Agree	47.45%	28
Undecided	10.16%	6
Disagree	6.77%	4
Strongly Disagree	0.00%	0
	Answered	59
	Skipped	0
Comments		
What is your organization's overall level of satisfaction with NENCAP's services?		
Answer Choices	Responses	
Very Satisfied	40.67%	24
Satisfied	47.45%	28
Neither satisfied nor dissatisfied	8.47%	5
Somewhat dissatisfied	3%	2
Very dissatisfied	0%	0
	Answered	59
	Skipped	0
Which of the following methods do you prefer to learn about NENCAP programs and services? (check your top two preferences)		
Answer Choices	Responses	
Face-to-Face Meetings	30.50%	18
E-Mail	79.66%	47
Mail	6.77%	4
Newspaper	3.38%	2
Newsletter	16.94%	10
Website	18.64%	11
Facebook	11.86%	7
Other (please specify)	1.89%	1
	Answered	59
	Skipped	0
Would you like a NENCAP Staff member to hold a presentation about its programs and services at your organization?		
Answer Choices	Responses	
Yes	6.77%	4
No	71.18%	42
Other	13.55%	8
	Answered	54
	Skipped	5
Which NENCAP programs do you work with? (check all that apply)		
Answer Choices	Responses	
Homeless Prevention Services(emergency rental and or utility assistance)	28.81%	17

SSI/SSDI Outreach, Access and Recovery (SOAR)	7.26%	4
Individual Development Accounts (IDA) Program	8.47%	5
Free Income Tax Assistance	10.16%	6
Women, Infants and Children (WIC)	32.20%	19
Commodities Supplemental Food Program (CSFP)	11.86%	7
Head Start	32.20%	19
Early Head Start	18.64%	11
Immunizations	23.72%	14
Healthy Families Program (Home Visitation Program)	22.03%	13
Weatherization	10.16%	6
Food Pantry	23.72%	14
Early Development Network (EDN)	16.94%	10
Car Seat Program	13.55%	8
Supportive Services for Veteran Families	13.55%	8
Other (please specify)	10.16%	6
	Answered	59
	Skipped	0
<b>How often does your organization refer clients to NENCAP?</b>		
Answer Choices	Responses	
Very Often	11.20%	7
Often	27.58%	16
Occasionally	36.20%	21
Rarely	20.68%	12
I do not refer clients to NENCAP	3.44%	2
	Answered	58
	Skipped	1

**What types of services could individuals and families benefit from that are NOT currently offered through NENCAP?**

not sure

more food pantries

NENCAP offers a many wonderful services to support our communities, I can't think of any not currently offered.

Early Learning

None

Assistance with Utilities

Backpack Program (food)

More individual case management to support specific needs as they arise relating to nutritional, medical, education, or housing needs

Something to do with at risk youth and helping them middle school age to high school

**Do you have comments or suggestions for improving services administered by Northeast Nebraska Community Action Partnership?**

They do a great job!!

Thanks for all you do and just keep communicating...

Kim does great work!

attended our meetings for at least 18 months. Is this no longer a duty of the area manager or the mental

help keep us more involved and up to date. There are still some entities within the group that are not following the

Kim does an incredible job taking care of Veterans. She is pertinent to keeping Veterans in homes and off the

streets. Always finds a way to assist with rent, down payments, utilities, etc. that allows or keeps a veteran in a home!

Thank you!

No suggestions other than I love the idea of having someone come to our congregation and talk about what you do provide. I had a council member walk in when WIC was here and ask "What's WIC?" so information and communication about what you do would be great. Thanks!

I'd like to have a quality family service worker for our preschool program. In our 12 years of partnership we have only had three years where the family service worker was effective in the classroom and with families

# Partner Satisfaction Survey Data

Northeast Nebraska Community Action Partnership (NENCAP) staff are pleasant and helpful.		
Answer Choices	Responses	
Strongly Agree	55.93%	33
Agree	33.15%	19
Undecided	8.47%	5
Disagree	3%	2
Strongly Disagree	0%	0
	Answered	59
	Skipped	0
I receive a timely response to my telephone or email communications.		
Answer Choices	Responses	
Yes	72.88%	43
No	8.47%	5
Not Applicable	18.64%	11
	Answered	59
	Skipped	0
Information about our programs and services is communicated clearly and timely.		
Answer Choices	Responses	
Strongly Agree	35.59%	21
Agree	47.45%	28
Undecided	10.16%	6
Disagree	6.77%	4
Strongly Disagree	0.00%	0
	Answered	59
	Skipped	0
Comments		
What is your organization's overall level of satisfaction with NENCAP's services?		
Answer Choices	Responses	
Very Satisfied	40.67%	24
Satisfied	47.45%	28
Neither satisfied nor dissatisfied	8.47%	5
Somewhat dissatisfied	3%	2
Very dissatisfied	0%	0
	Answered	59
	Skipped	0
Which of the following methods do you prefer to learn about NENCAP programs and services? (check your top two preferences)		
Answer Choices	Responses	
Face-to-Face Meetings	30.50%	18
E-Mail	79.66%	47
Mail	6.77%	4
Newspaper	3.38%	2
Newsletter	16.94%	10
Website	18.64%	11
Facebook	11.86%	7
Other (please specify)	1.89%	1
	Answered	59
	Skipped	0
Would you like a NENCAP Staff member to hold a presentation about its programs and services at your organization?		
Answer Choices	Responses	
Yes	6.77%	4
No	71.18%	42
Other	13.55%	8
	Answered	54
	Skipped	5
Which NENCAP programs do you work with? (check all that apply)		
Answer Choices	Responses	
Homeless Prevention Services(emergency rental and or utility assistance)	28.81%	17



SSI/SSDI Outreach, Access and Recovery (SOAR)	7.26%	4
Individual Development Accounts (IDA) Program	8.47%	5
Free Income Tax Assistance	10.16%	6
Women, Infants and Children (WIC)	32.20%	19
Commodities Supplemental Food Program (CSFP)	11.86%	7
Head Start	32.20%	19
Early Head Start	18.64%	11
Immunizations	23.72%	14
Healthy Families Program (Home Visitation Program)	22.03%	13
Weatherization	10.16%	6
Food Pantry	23.72%	14
Early Development Network (EDN)	16.94%	10
Car Seat Program	13.55%	8
Supportive Services for Veteran Families	13.55%	8
Other (please specify)	10.16%	6
Answered		59
Skipped		0
<b>How often does your organization refer clients to NENCAP?</b>		
Answer Choices		Responses
Very Often	11.20%	7
Often	27.58%	16
Occasionally	36.20%	21
Rarely	20.68%	12
I do not refer clients to NENCAP	3.44%	2
Answered		58
Skipped		1

**What types of services could individuals and families benefit from that are NOT currently offered through NENCAP?**

not sure

more food pantrys

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Early Learning

None

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# Client Satisfaction Survey Results

	2018	2019	2020	2021	2022	2023
<b>Gender</b>						
Male	15.26%	21.46%	14.89%	16%	24%	13%
Female	84.74%	78.54%	85.11%	83%	76%	86%
Non-binary	NA	NA	NA	0%	0%	<1%
Prefer not to say	NA	NA	NA	<1%	0%	0%
Other	NA	NA	NA	<1%	<1%	0%
<b>Age</b>						
18-24	20.27%	9.96%	9.15%	11.7%	11.5%	16.36%
25-44	55.20%	32.9%	49.3%	42.72%	62%	62.4%
45-54	3.24%	4.76%	2.82%	6%	5.5%	4.5%
55-59	1.53%	6.49%	4.23%	4.28%	3%	2.4%
60-64	4.77%	11.26%	9.15%	7%	5.5%	3.9%
65+	14.99%	34.63%	25.35%	28.3%	12.5%	7.8%
<b>Race</b>						
Black or African American	2.51%	5.68%	10%	4%	4.9%	4%
Asian	1.17%	.87%	3.57%	.54%	.5%	2%
Caucasian	64.38%	75.11%	62.14%	62.84%	59.78%	41%
American Indian	8.03%	4.80%	7.14%	2.73%	1%	4%
Bi-Racial	1.17%	1.75%	1.43%	1%	2.7%	1%
Hispanic	24.58%	12.66%	17.86%	27.8%	28.8%	43%
Other	1%	.44%	2.14%	1%	2.1%	1%
<b>County of Residence</b>						
Antelope	1.36%	3.48%	0%	1.6%	2.1%	<1%
Burt	5.09%	.087%	0%	3.7%	1%	<1%
Cedar	1.87%	2.17%	1.46%	1.6%	1%	4.2%
Cuming	6.45%	5.22%	5.11%	6.38%	5.3%	5.5%

Dakota	23.26%	11.74%	25.55%	33%	30%	37%
Dodge	2.72%	2.17%	2.92%	5.3%	4.2%	11.5%
Dixon	13.24%	12.61%	3.65%	1.6%	2.1%	2.4%
Knox	7.47%	9.57%	13.87%	5.85%	3.7%	3%
Madison	20.03%	34.78%	24.82%	18.6%	34.2%	22.7%
Pierce	3.90%	6.96%	5.11%	1.6%	1.6%	3%
Saunders	1.36%	.87%	.73%	0%	.05%	0%
Stanton	5.09%	3.04%	10.22%	4.8%	5.9%	4.2%
Thurston	3.57%	3.04%	2.19%	6.38%	2.1%	<1%
Washington	2.55%	.87%	2.19%	7.4%	1.6%	1%
Wayne	2.38%	3.04%	2.19%	2.1%	3.2%	<1%
<b>Which NENCAP office did you come to seeking help?</b>						
Pender	25.54%	17.47%	10.29%	26.08%	11.4%	15.4%
Norfolk	27.36%	44.98%	36.03%	23.33%	44.5%	30%
South Sioux City	25.36%	13.97%	27.21%	31.55%	30%	35.7%
Fremont	16.49%	13.10%	6.62%	3.26%	6%	11.8%
Creighton	6.70%	13.10%	14.71%	7.2%	5%	<1%
Other	5.07%	2.18%	6.61%	8.7%	2.5%	3%

<b>Family Type</b>						
Single Person	20.39%	50.85%	37.86%	35%	23.1%	19%
Two Parent Family	53.67%	23.31%	35.71%	36%	44.72%	47.8%
Single Parent Family	18.76%	13.56%	17.14%	19%	18.6%	21.8%
Single Male Parent	1.47%	.85%	.71%	1%	2.5%	<1%
2+ Adults (no dependent children)	5.87%	10.59%	8.57%	8%	9%	3%
			69			

Multigenerational	NA	NA	NA	1%	1.5%	2%
Other	.65%	1.27%	1.43%	0%	.05%	<1%
<b>Number of Household Members</b>						
1	16.99%	42.8%	31.43%	29%	21%	14%
2-3	29.94%	28.39%	27.14%	25%	31%	29.4%
4-6	46.12%	28.39%	37.86%	41%	46%	47.6%
7-10	7.12%	1.27%	3.57%	5%	3%	8.4%
11+	.16%	0%	0%	0%	0%	<1%
<b>Number of children in the household</b>						
0	23.6%	54.35%	36.43%	39.2%	15%	18.8%
1	17.33%	12.17%	17.14%	10%	16.9%	21.8%
2-3	40.10%	24.78%	32.14%	36%	43.75%	40.3%
4-6	17.33%	8.26%	13.57%	13.2%	23.75%	18.1%
7-10	1.65%	.43%	.71%	1.65%	0%	<1%
11+	0%	0%	0%	0%	0%	0%
<b>Household Income</b>						
Less than \$10,000	30.77%	37.44%	30.66%	23.1%	25.78%	24.8%
\$10,000-\$20,000	28.09%	37%	37.96%	36.1%	23.15%	22.1%
\$20-\$30,000	16.05%	12.78%	12.41%	19.33%	27.36%	21%
\$30-\$40,000	12.21%	7.49%	5.84%	11.37%	10.5%	13.9%
\$40-\$50,000	5.52%	2.64%	5.11%	5.3%	2.6%	4.8%
\$50,000+	7.36%	2.64%	8.03%	4.8%	10.5%	7.5%
<b>Which of the following media channels do you prefer to learn about community programs and services?</b>						

Flyers in public places	18.89%	18.37%	15.67%	16.39%	15.3%	14.8%
Newspaper	23.89%	35.71%	26.12%	19.12%	12.7%	9.7%
Mail	35.12%	32.65%	38.81%	27.3%	30.68%	22.7%
E-mail	26.38%	23.98%	38.06%	26.2%	35.97%	24.2%
Website	19.61%	14.29%	14.93%	14.2%	24.86%	22.4%
Facebook	40.46%	32.65%	41.04%	51.91%	47.61%	41.8%
Other	5.34%	12.75%	11.94%	12.56%	9%	3.9%
<b>What programs did you access?</b>						
Car seat	4.64%	3.51%	4.38%	1.5%	4.2%	2.1%
SOAR	0%	.88%	.73%	NA	NA	NA
Weatherization	7.28%	6.58%	5.11%	10%	2.1%	3%
Rent Assistance	6.79%	12.28%	13.14%	5.2%	13.15%	6.3%
EDN	.5%	.44%	0%	1.5%	3.15%	<1%
WIC	53.48%	35.09%	29.93%	28.27%	37.89%	70%
Utility assistance	10.43%	17.54%	10.95%	6.8%	12.1%	5.75%
Healthy Families	5.3%	7.02%	6.57%	5.2%	11%	4.5%
SSVF	0%	.44%	2.92%	.05%	0%	<1%
Tax Assistance	1.16%	2.63%	1.46%	6.2%	5.2%	1.8%
Immunizations	9.11%	7.02%	7.30%	11.5%	12.1%	10.6%
Commodities	17.05%	38.6%	30.66%	19.9%	10%	10.9%
Food Pantries	12.09%	23.68%	20.44%	16.75%	24.21%	10.6%
Early Head Start	7.62%	3.07%	18.98%	10%	11.57%	2.7%
Head Start	27.15%	3.95%	27.01%	30.8%	30%	11.8%
ACA Navigator	.83%	0%	0%	NA	NA	NA
Other	.83%	1.32%	2.92%	1.5%	1%	2.4%
<b>Overall how would you rate the quality of</b>						

<b>services you received?</b>						
Excellent	79.84%	86.02%	79.29%	74%	87%	85.75%
Good	18.36%	13.98%	18.57%	22%	10%	13.3%
Fair	1.48%	0%	1.43%	1%	0%	<1%
Poor	.33%	.71%	0%	0%	1%	0
<b>Were you treated with dignity and respect by NENCAP staff?</b>						
Yes	99.51%	98.73%	98.59%	97%	98%	99%
No	.49%	1.27%	1.41%	1%	1%	<1%
Other	NA	NA	NA	2%	1%	<1%
<b>Were location hours of office and clinic operation convenient to meet your needs?</b>						
Yes	99.50%	98.31%	99.28%	98%	98%	97.9%
No	.50%	1.69%	.72%	1%	1%	<1%
Other	NA	NA	NA	1%	1%	<1%
<b>Did NENCAP staff perform a thorough assessment of your situation and give you information on other NENCAP programs that may be helpful?</b>						
Yes	96.76%	97.29%	94.93%	77%	87%	94%
No	3.24%	2.71%	5.07%	7%	4%	<1%
Not Needed	NA	NA	NA	13%	9%	3.3%
Other	NA	NA	NA	3%	0%	0%



Did staff give you information on helpful programs and services outside of NENCAP, including contact information?						
Yes	92.19%	94.25%	88.57%	71%	84%	91.2%
No	7.81%	5.75%	10.71%	11%	5%	2.1%
Not applicable	NA	NA	NA	16%	10%	4.5%
Other	NA	NA	NA	2%	1%	<1%

How would you rate the staff's overall knowledge of the program?						
Excellent	80.03%	86.03%	75.18%	73%	86%	83.6%
Good	19.13%	13.97%	23.4%	21%	11%	14.2%
Fair	.67%	0%	.71%	4%	2%	<1%
Poor	.17%	0%	.71%	0%	1%	0%
Other	NA	NA	NA	3%	1%	<1%
Based on the services the program could provide, were your needs met?						
Entirely	80.44%	83.41%	72.66%	71%	81%	85.4%
Mostly	18.04%	15.72%	25.18%	24%	16%	10.9%
A few	1.01%	.87%	.72%	3%	1%	2.1%
None	.51%	0%	1.44%	1%	2%	0%
Other	NA	NA	NA	2%	1%	<1%
Were your phone calls and/or messages						
			73			

<b>returned in a timely manner?</b>						
Yes	98.3%	98.19%	97.12%	90%	93%	95.4%
No	1.7%	1.81%	2.16%	2%	2%	<1%
Other	NA	NA	NA	8%	5%	<1%
<b>Would you recommend NENCAP to a friend or relative?</b>						
Yes	98.82%	99.57%	97.87%	98%	97%	97.8%
No	1.18%	.43%	2.13%	2%	3%	<1%
Other	NA	NA	NA	<1%	1%	<1%
<b>Do you feel your situation has improved due to the help of NENCAP?</b>						
Yes	98.29%	97.8%	95.62%	98%	95%	96%
No	1.71%	2.20%	2.92%	2%	5%	<1%

# Client Satisfaction Survey Comments 2023

**What type of services could you and your family benefit from that are not currently offered through NENCAP?**

## RESPONSES

More Early Head Start locations.  
Daycare  
Helping to get my car fixed.  
Utility help  
At the moment I couldn't say any.  
Offer almond/coconut/rice milk.  
Food, vaccines, checks, formula for babies, for mom and babies.  
All of them when needed.  
Diapers and wipes. More than formula for baby.  
Dental servicing, closer.  
Nutrition education  
Childcare  
Transport  
Meat vouchers  
Transport  
Car repair assistance  
Maybe some kind of childcare for special needs children.  
I'm not sure what services are available.  
After school programs like art, music and dance would be AWESOME!  
Help with diapers.  
Translations  
Translation services (immigration)  
Rent to own housing.  
None are great.  
No need for that it provides what is most necessary.  
Fine how it is.  
Air conditioning service in the summer for the electric bill.  
Childcare assistance  
Car seats  
Housing  
I wish I would have known about WIC sooner.  
Helped me a lot with everything.  
I do not know of the other programs available.  
I live in Saunders County, so far so good.  
Help finding/applying for/moving into a low-income apartment in the area.  
None. What they helped me with is fine  
Learning some new things or idea we could try with our family health.

I think NENCAP has all the programs suitable to help in the communities. I appreciate all the services provided to me and all the resources provided.

Fresh vegetables-Farm to Family.

Buses for head start

Meat products.

Home repair. Roof and siding.

College supplies.

SNAP, Medicaid

### **Comments or suggestions for improving services received by NENCAP.**

#### **RESPONSES**

Kriste very nice and always kind.

They give excellent service.

It is an excellent service.

That they speak Spanish.

Speak Spanish

That they had more staff and improved hygiene in the children and sometimes a better attitude.

None, very helpful!

That classes return to their place on Dakota Ave.

Taryn was knowledge and approachable!

Excellent service

Staff is very kind and helpful. Thank you!

NENCAP saved my life.

Thank you! You are appreciated!

I'm satisfied with the program and don't have any further suggestions.

I'm happy with the services.

Have more days available for Cuming county.

Teachers are all very caring and supporting. Very appreciative of the program for my little's development.

They are great! Provided details and explained things very thoroughly. Polite, professional and considerate.

I think everyone I've encountered at the Pender office have been super nice and very helpful.

Always treated with respect. Knowing our daughter was loved and cared for allowed me to take a new job with confidence. Our daughter loved Head Start! She made friends with students, bonded with her teacher (who she LOVES) and learned a ton! She is so prepared for the next step-kindergarten. Thank you for all you do!

All good.

Thank you for all ur Hard work!

They have helped me out a lot. I appreciate them.

Everything was great and I love working with the ladies in the Norfolk office!

They have the necessary and sufficient services.

I hope that I was as polite and helpful to the workers as they were to me. I do not have a computer or smart phone. Thank you!!!

For the moment everything is fine.

Amber is great!

Excellent people teachers and staff always responded answers and needs.

They are very helpful and kind. Thank you.

This is one of the best programs I have ever seen.

Everyone has always been exceptional, communicates, friendly, and helpful!

They are doing awesome!

Keep doing a good job!

You guys rock!

You guys are great. Thank you!

Great services, knowledgeable and professional staff.

Thank you so much for all your help!

You all do an amazing job!

Great

Excellent services. No need for suggestions.

All very well.

They are doing an excellent job. They know what they are talking about and willing to listen to our concerns.

# Community Forum Survey Results

# Community Forum Survey Data

Rather than holding Focus Groups due to COVID-19. Surveys were sent out to NENCAP Staff, Board Members, Community-Based Organizations, Low-Income Representatives, Educational Institutions, Faith-Based Organizations and Head Start Policy Council in December 2021. The results of the surveys are listed below:

NENCAP Staff, Board Members (no current responses), Community-Based Organizations, Low-Income Representatives, Educational Institutions, Faith-Based Organizations (no current responses) and Head Start Policy Council, Private Sector or Business

## **What conditions in the community benefit low-income families?**

Rental assistance and utility assistance

There is a very low unemployment rate, so finding good paying jobs is easy.

A community that is supportive of low-income families becoming self-reliant is key to their success. With supportive services and guidance a family can become stable with or sometimes without subsidies. The community should work as a network covering all service areas such as housing, education, employment, daycare, etc.

Safe housing, access to healthcare, access to safe and reliable child care, means for transportation, available jobs, strong social network/inclusion, access to healthy food

Schools and organizations that help the families out.

free early childhood programs, so working families can maintain jobs.

Food banks, good paying jobs, available shopping that is affordable such as groceries and clothing.

governing bodies that understand the experience of being low-income i.e. not just saying people need to work harder but truly understanding that many things effect and affect those who are low-income; job training programs; safe, quality, affordable child care

Providing food, assistance with housing and utilities, assistance with Day Care and Pre School helps low-income families.

Plentiful job opportunities, housing opportunities, childcare opportunities. Medical and dental care on sliding scale and reasonable right in the community. Access to help/assistance after hours so they don't have to take off work. Knowing exactly where to go to get assistance and not being shamed when they have to ask for help.

Medical, dental, reduced membership fees for gyms and youth sports

Programs to help them with a hand up not a hand out.

Low income housing, transportation, food pantry, meals on wheels, goodwill, vaccine clinics, daycares and preschools, afterschool care, family activities, school programs for kids in transition to staying home, parent supports, school lunch programs, WIC

There are a number of grants available the many agencies are using to support low-income families right now especially if they have challenges COVID related

toiletries, housing assistance

There is a need for information to reach the low income families.

Unsure of what this means

Daycare, transportation, and basic needs

social capital/social support such as groups- libraries, churches, parks, bowling groups etc.

Community Collaborations such as Growing Community Connections.

Food Banks

Many agencies working together.

Community Response provides a central intake.

Food pantries; mobile food pantry; Salvation Army, Goodwill, and local second hand stores to provide affordable clothing and household items; free lunch and breakfast at school

free events such as the blessings holiday shop, the food pantry for holiday meals, free thermometers for families

food & utilities

rental assistanceutility assistancefood assistanceparenting assistancediaper drive

Easy access to services. Affordability of houses/food resources

Food banksHealth care clinics

## **How do people in poverty relate or connect to the community?**

They connect when they can talk to people who are empathetic and willing to help out anyway possible.

Word of mouth, Schools, City Clerks, Staff Outreach, Flyers, Food Pantries, Landlords

They participate in the same school system.

In my experience people in poverty mainly have a small group of friends and or family that they connect with or they isolate. A lot of individuals feel more welcome in the community when they connect with neighbors, groups or service providers that make them feel welcomed to the community.

Social events and connections, church/religious activities, school events, business dealings, kid activities,

They try to get help from agencies around.

Mainly through the public school system or organizations within each community.

Thru church, school, workplaces.

I feel people in poverty connect to the community through others - by word of mouth or referrals. Another ways would be through the school if their children are old enough to attend and through a church. A Senior Center can be valuable for the older people in the community to make connections.

Some of the people in poverty are very appreciative and others act as though they are entitled to assistance.

Word of mouth, trying to find answers on their own, past experiences with an organization that has helped them. Just trying to get by on little means and hoping someone can help.

Faith, culture, neighborhood

Sometimes for some people, I think it is a pattern of past experience on how they were taught to relate or connect to the community. I also think they don't reach out until the very last minute they need help.

They don't, feel outcasted, denial Free activities, sports scholarships

Many seem to know they have access to resources

There are electronic signs around several areas that let families know of resources in the communities. The schools are great about sending home information and helping families find resources, SCHD Ne is very helpful in helping people find resources, food, kids activities

They struggle as some resources are a challenge for these people

Boost economy. Moral

Word of mouth, church, radio, employment etc.

Through group activities

often primarily through agencies

Schools

Access to information through their school newsletters; churches

their community is their second home and they should be welcomed and treated as if part of the community

community action

through community organizations

They look for services; attend free community events

They need to ask for assistance and not just assume that they will get it

### **What role should NENCAP and others interested in reducing poverty play in our communities?**

Meeting with people face to face and really listen to their stories. People sometimes do not believe there is poverty in their community and it is more than likely in your community closer than you think.

NENCAP should be at the forefront in providing outreach to the communities by contacting influential people in the community such as Pastors, City Clerks, Chamber, Schools, other Food Pantries and involved in the Continuum of Cares and Coalitions.

They can work with people to reduce struggles obtaining/maintaining employment by providing transportation, affordable child-care, and other needs.

NENCAP should continue to provide the services they currently have to help reduce poverty. I feel the wide range of services the agency provides gives support and aid to those in poverty to assist them to self-dependent.

We should be present, available, transparent to services offered, collaboration and partnership, address community needs, fill gaps in services

NENCAP has a lot of things that can help people in poverty, the people just need to ask for help.

We should be the role model for all early childhood services beginning from birth through high school.

Work with the community to provide opportunities for good paying work, affordable decent housing and resources to keep families safe and healthy.

We can be advocates for those who are in poverty by educating the policy makers and community leaders about the realities of poverty. We can also make efforts to include those who are in poverty in planning and events.

NENCAP can help with food, housing, utilities, Head Start, Immunizations, Early Development Services, Healthy Families Program and referrals to meet the clients' needs.



More partnerships with community providers like physicians, clinics, dentist and businesses that can give donations or give their time and/or expertise to solve issues for our customers. Are we on every city's community boards to know what each city needs? Provide a hand up. I.e. if they receive commodities and are able to do any volunteer work or assist other families in any other way establish avenues where they can be part of a solution.

Outreach and education, Advocating with policy makers/heads of businesses, present data in terms of "temporary supports"/in a positive light, saying "900 people versus 10% of population"

It's easier said than done. but keep the lower income population 'educated' about being educated. Encourage and promote awareness of staying in school, encouraging interest and learning trades & skills, and keeping health

It is challenging right now with People trying to social distance and stay safe, but in the summer bigger events that have fun games, informational hand outs and helpful supplies are always a great way to reach out rental assistance, utility assistance, food baskets, assisting in getting dental providers to take Medicaid. There are not any providers in community that Nebraska Medicaid.

Educating on how to find and maintain employment, where to seek help, more access to services in the rural communities Widen what qualifies for receiving benefits

Do more community culture festivities to invite everyone so they feel welcome and know about the services.

To help people and give tips or goals on how to become self sustaining.

try to make more people aware of your services.

encourage collaborative partnerships between the recipients and their community so they feel connected and can offer social support back

Early Childhood programming and other programming.

NENCAP should continue to offer WIC, free immunizations; food pantry; weatherization programs; Head Start

Begin to offer Early Head Start to reach more children at a younger age.

education of resources community events to establish this

exactly what they are doing they help a lot

continue offering support and emergency assistance

Explain plans and expectations to the plans

Stop giving free stuff to people not in poverty. We put furnaces in homes that are nicer than mine and my employees. People are abusing the programs. There are lots of poverty you are not reaching.

### **What are the benefits to working collaboratively with other agencies to meet client needs?**

Collectively come up with a strategic plan to meet the client needs.

By working collaboratively the whole family is assisted, not just individuals

No one agency can meet every clients need.

I enjoy working with other agencies because we all learn from each other and work toward providing the support the client needs. Working with other agencies can be a source for other resources that you did not think of or were not aware of.

The ability to pool resources to make programs and services stronger, easier to address needs, strengthen partnerships, open communication to better serve communities, builds credibility

To see families happy and also to feel good about helping families.

To be the best that we can be.

NENCAP cannot provide all needed services and working with other agencies brings a holistic approach to meeting the needs of the poor as well as the needs of the whole community. Partnering lets those who are experts work on projects that they can make succeed. Working as a singular agency that is not possible and more than likely is a duplication of services.

When agencies work together none of them have to be all things to all people. Having good working relationships with other agencies allows for "warm hand-offs" when clients are referred from one agency to another.

We can provide all around services for clients by working collaboratively with other agencies. Also, services aren't duplicated this way.

Our resources are limited, collaborations provide a greater pool of resources to choose from. Builds us up as good community neighbors and providers and the money stays here to benefit each community.

Broader reach and resources, but more difficult to make happen

Sharing resources and not duplicating them.

Education, not having to be all things to all people, non-duplication of services, free advertising/referrals, more effectively serve families, potentially build new programs

There are many groups with similar goals, it would be beneficial to really open up lines of communications among 'like minded' agencies & organizations to strengthen their efforts in meeting needs

Collaboration is key to serving our communities, together we can do so much more! We all can use our strengths and resources to support families in the way that is best for them.

system approach to keep clients off the stress in homes, supported with jobs and resources

If all agencies would be able to provide the same information and contacts. It would save time and the person in need could make less phone calls or trips to save money.

Best quality of care

Knowing more resources and referrals.

to share services

Make sure everyone getting the services they need

enhanced population communication to strategic plan better

Reduce number of locations a family needs to go if we avoid duplication of services and work collaboratively to support the family.

When we do not duplicate efforts, we are able to maximize the staff and financial resources in our area.

knowledge for all

we can each help in different ways

then community partners can focus on different areas of assistance needed

The word gets out more and more people are aware of the things that could help their families.

Easier access to resources.

#### **What are the barriers to working collaboratively with other agencies to meet client needs?**

Not knowing what other agencies rules, policies, or protocol.

Programs rules and regulations

I would say primarily getting a clients signature on a Release Of Information can be a problem.

I do not see any barriers to working with other agencies.

Time factor, miscommunication, disagreements, lack of resources

None

Meeting everyone's mandates and expectations.

Groups/Agencies may see needs differently, have a different vision, there may be an unbalances approach to funding and agencies may all be understaffed to achieve the goal.

Requirements/regulations of the funding sources such as whether a program can serve people who are undocumented. Language barriers may exist. Programs may not have the capacity to serve additional people.

It is hard to coordinate calls and clients don't always follow through with their appointments.

Their products/services don't align with our client's needs. They have limited goodwill funds to use and other agencies may already have a partnership with them. Not sure we have enough employees to focus on the efforts of collaborating with other agencies. Time spent is a barrier.

Who is the leader, different rules or goals

Lack of communication. Funding.

Competition for funds, some families may be overwhelmed by multiple providers, keeping up to date with who is where, difference of opinions, logistics, client participation/acceptance of other program

The barriers are there, yes, and identifying them are critical and not easy. Many groups depend on volunteers, but the numbers of , and interest in, volunteering is dwindling. The demand on sources for funding is another factor, there is money, but finding it, competing for it & qualifying has become difficult and time consuming

Good communication is key, not only to the person sharing their story but with each other so we know how we can each help.

The biggest barrier I have seen lately in general is access, online/internet access if a huge barrier for disabled and elderly persons.

Many can't access benefits in this way.

Knowing what agency helps the different groups of people that are in need of services.

Poor communication

Not having transportation and not having a stable place to meet us and have to move due to housing.

Duplication of services

no communication.

differing priorities, different stakeholders, overbearing leaders

It takes time to learn all the services and key people to help connect those resources to the right people.

Time to plan; Head Start regulations

time, COVID

very few / better communication

the openness to collab.

Not everyone understands the information that needs to be given out or what the program has in it.

A lot of running around and showing abundant documents; There is very little effective collaboration between agencies (e.g. short staff, representatives not available; different times open)

a lot of people you serve do not have internet. They can't find your number to call. They have no idea what NENCAP is or the service you provide.

### **What programs and strategies have been successful in reducing poverty?**

What programs and strategies have been successful in reducing poverty?

The food pantry and the NHAP program

Rent and Utility programs, Food Pantries, WIC, WX, Hd St, EHS, Imms, Healthy Families, Housing Authorities, and referral strategies.

Programs such as Head Start, and Healthy Families by having a 2-generation approach.

I feel all the NENCAP programs are helpful in reducing poverty however the client also needs to be responsible for their success. I personally see value in all programs that provide an aid to assist clients with being self-reliant.

Home Visitation, Rent/Utility assistance, case management, access to healthcare and food

Community action help, food pantries, donations from schools and organizations.

Early Childhood Programs allow families with younger children to be school ready.

Long term case management to help people transition. This may need to be a year or longer. Just getting to a safe place does not keep someone there. They can fall back as soon as one thing goes wrong. To help and manage through those rough spots will be the success long term.

I feel all of NENCAP's Programs have made an impact in reducing poverty. The "Pink Sheet" is helpful for referrals to clients who walk in asking about assistance.

Project Homeless Connect with directing clients right to the provider. Commodities can help reduce food insecurity, thereby allowing a client to put the money towards housing costs. Access to organizations that can assist in a crisis and beyond. Making education accessible and faith based strategies. There is a study that shows that when a family pays tithing they are lifted out of their circumstances usually moving to a better neighborhood. Serving others and budgeting to pay tithing with a foundation in a higher power empowers them.

I think any program that assists the person with their self worth and sense of accomplishment through volunteering, therapy or training to improve their situation.

Available/affordable quality childcare, available/affordable quality housing, EHS and Head Start, programs with wrap around supports, Sixpence, job training, transportation, flexible employers

Head Start comes to mind right away, and one of the most successful Federal programs ever! But that detail is not well known.

Scholarship programs for low income students have grown and the impact has had to be felt.

Community 'free health screenings' have helped in helping people in need succeed

Providing support before people are actually homeless.

Not sure

Energy assistance, food banks, housing assistance. Financial planning,

LIHEAP Rental assistance Deposit assistance Head start and day care Rapid rehousing Food assistance

Bus fares paid for and food shortages

community gardens, community thrift stores that donate back to the community, community transport programs, early head start-birth to three, nutritional supplemental programs, public health nursing outreach, community education programs, economic infrastructure building, church outreach, community centers,

Community Response, Growing Community Connections.

not sure

nencap & vso

emergency assistance WIC

Education

Working with high poverty serving organizations. Opens up the doors for others.

### **What attracts families to a service or resource?**

Empathetic people willing to listen to them

The attraction is need of services. Families are always looking at ways to benefit their family

If the service meets the families needs.

First impressions are very important. Staff should make families feel welcome and that they are in a safe and nonjudgmental environment. Families will come back to work with you if you build a rapport with them.

Welcoming environment, the ability for the service to fill a need, word of mouth

The word "Free".

The need for that service or resource.

Being able to keep their dignity and if it is easy.

Positive word of mouth - testimonials of their friends/family, the service being accessible/not intimidating - staff at the service do not treat people like a they are chore or interruption

Friendly, non-judgmental workers makes a big difference when clients are seeking assistance.

Basic needs of food and medical care like immunizations. Also early childhood education.

Need

An unfulfilled need.

Cultural respect/understanding, cultural/societal norms in NE versus country of origin, parents sharing success with programs, staff being non-judgmental/respectful, Staff ability to communicate with family/client in native language/building relationships and trust

Knowing what is available, easy access to the service - simplifying the qualifying process and going to 'where the people are' all plays a role in successful programs/services.

Trust and word of mouth

Offering of help, non judgmental staff, welcoming staff

If the staff is willing and able to help

Reputation. Benefits

That it is free and are in rural areas.

Their current needs

Word of mouth

Ease of access. Friendliness of the service.

Easy access and the impact on children

location, ease of access, the need for something advertisement

feeling listened to. getting immediate help with a need.

Information and assistance

Ease of access to apply, Minimal amount of time to apply, ability to send documents electronically themselves/fill out applications on their own.

### **What barriers keep families from finding or using services and opportunities?**

Transportation

Barriers may be no transportation or have a vehicle but broke down or have no gas to get to meeting, Stigma, Pride,

Some families lack transportation to the services.

I would say the paperwork is the biggest barrier. Most agencies have their applications online and families today like the online applications.

Lack of transportation, lack of knowledge that services exist and where

Their embarrassment or knowledge of how to ask for help.

child care and transportation

Too much paperwork. Making them feel worthless. Taking too long no matter what causes that.

language barriers, being undocumented/fearing legal repercussions

Some clients don't have a telephone or a car which can be big barriers. Some clients have a mental illness which can be a factor in using services and opportunities.

Time, information, pride, being just on the cusp of making too much money to meeting qualifications. No access to transportation to appointments. Language barriers.

No vision, hope or education

Lack of an established network and easy access to it. Too much bureaucracy.

Transportation, or lack there of. Location of services is critical. A major fear is for those who are here illegally, & the concern about being undocumented along with language barriers

Transportation, pride, knowledge of opportunities  
 They don't have access to the internet and not knowing where to find help  
 Cost and accessibility  
 They are unaware of these services and do not know they are free or don't know English.  
 Language barriers, not trusting people want to help  
 transportation  
 transient lifestyle, perceptions of unfriendly staff, overbearing guidelines,  
 Having to travel to multiple locations to access supports, lots of paperwork, lack of transportation.  
 Language barriers - information is needed in Spanish and Korean  
 Transportation; lack of internet access  
 transportation, travel, parental consent, language barriers, no childcare, cost  
 language  
 Not understanding how to get the help that is needed  
 Transportation, locations of organizations, not having all the required documents  
 no contact feeling judged  
 transportation  
 Not knowing who/what organizations offer services and opportunities.

**If you could change one aspect of a program or service, what would it be and why?**

Transportation vouchers

I would like to change the income guidelines for the CSGP program as many elderly are just over the income guidelines. Serve the Disabled - which should be an automatic eligibility just like those that receive LIHEAP or Medicare/Medicaid  
 I would include either transportation to services or bring services to families.

I would provide online applications along with paper applications. I would also condense the applications because they tend to be repetitive and you are answering the same information several times on several forms or sometimes on the same form.

Entry ways into offices could be more welcoming with water, snacks, comfortable chairs, plants, calming environment.  
 Nothing at this time.

enough funding to meet the service needs.

Deep training for two or three in-take people so that the client is respected, quick to get services and the client gets to the right program or programs quickly to be served.

Have faster computers for WIC and Immunizations to speed up the time spent waiting for the computers to respond so client's can be better served.

As an organization, I think we could hold evening clinics/information events for the community to come talk to us.

The bureaucratic hoops sometimes are like a full time job

The client if able would exchange voluntarism for commodities or other services.

Adequate funding that would assure 'free health screening' services would be available year 'round....along with assistance to offer follow up care to people who need it. However, free services are not the answer, the answer is a better informed population that is educated and trained in useful skills.

Try to help the people not to rely on just the resources but to try to better themselves

More transportation options

Lead more with compassion and understanding.

Need more people to be aware of the services especially the different racial groups.

have programs include goal setting and accountability- important motivators and mechanisms for behavior change  
 Ease of access

Expand your services to communities outside of Norfolk

more education in the community on a monthly setting that brings in education about services and provides daycare so the parent can understand and become informed of any options they have

More education and information for the workers and the community

Easier time apply for programs and better assistance with being able to send an application to Medicaid, SNAP, ADC at time of visit instead of sending them to another agency to complete.

I am familiar with the furnace program. You should stop using the State energy standards, and just put in furnaces that meet local code or standard install practices.

Reaching more elderly with these programs. These are the people with fixed incomes that do not or have limited abilities to supplement their fixed income. We need to start taking care of our elderly and making them MORE of a priority. These are the people that will suffer in silence and are too proud to ask for help. They may be technology challenged or need help filling out applications. With the rising cost of groceries, utilities and professional fees, our elderly need help that Social Security benefits are not taking into account with increase in payments. Young people have access to discounted or free childcare, food stamps and low income housing where the system is rigged to give our elderly just enough to not qualify for state programs that are offered to people with the abilities to get job but are choosing to make decisions and have others support those choices rather accepting the challenges of those choices like others have had to do before them.