"Just one ray of sunshine is enough to dispel millions of shadows." – Francis of Assisi
FROM THE EXECUTIVE DIRECTOR,
AMY MUNDERLOH

Dear Friend of NENCAP,

Welcome to our 2021 Annual Report, this annual publication gives an opportunity for each of our programs to report their impact on Northeast Nebraska. This is Northeast Nebraska Community Action Partnership’s (NENCAP) 55th year of being an established nonprofit with a variety of social service programs designed to combat the causes and conditions of poverty.

As I look back on this year, I feel blessed and proud of the outstanding staff we have at NENCAP. Their ability to serve families among the chaos of the pandemic warmed my heart. Along with a variety of immunizations regularly provided to people of all ages from infants to elderly, the COVID-19 vaccine and booster was among the very important measures administered to prevent the spread of disease. This fiscal year NENCAP gave out 3,982 immunizations within the 14 county service area.

Our Supportive Services for Veteran Families Program provided housing and case management services to 61 Veterans this year. Did you know Northeast Nebraska has thousands of individuals and families who are either homeless or at-risk of being homeless? The Family and Community Services Program addressed this problem by assisting with stability and peace of mind for 2,824 individuals this year with food, housing, case management and/or referral coordination.

NENCAP’s largest programs are Head Start and Early Head Start. These early childhood programs promote the school readiness of infants, toddlers, and preschool-aged children from low-income families. Services are provided in a variety of settings including centers, schools and in children’s own home. The program focuses on the whole family. Another program that serves the whole family is called the Healthy Families Home Visitation Program. This is a nationally accredited program that serves families in their homes on a weekly basis. NENCAP’s early childhood programs served 388 families this year.

There are many houses in Northeast Nebraska that need weatherization measures that not only save energy but also keep the home warm in the winter for low-income families. NENCAP’s Weatherization Program determines the necessary energy efficiency measures for each unique home. This fiscal year, NENCAP’s Weatherization Program served 77 individuals.

As we enter 2022, I would like to ask you to help us spread the word about our programs and services. We want people to know about us and reach out if they need it!

Thank you for your continued support of our mission “People helping people; empowering individuals, strengthening families and enriching communities in Northeast Nebraska.” We look forward to the upcoming year and hope you enjoy reading about our programs and services.

Sincerely,

[Signature]

Executive Director
LOCATIONS

Central Office
- 603 Earl Street
  PO Box 667
  Pender, NE 68047
  Phone: (402)385-6300 or (800)445-2505
  Fax: (402)385-6310
  Website: www.nencap.org

Satellite Offices
- South Sioux City Office
  2120 Dakota Avenue, Suite A
  South Sioux City, NE 68776
  Family Services: (402)494-8312
  WIC/Imms: (402)494-1429
- Creighton Office
  808 Chase Ave
  Creighton, NE 68729
  Family Services: (402)358-5297
- Norfolk Office
  1405 Riverside Blvd
  Norfolk, NE 68701
  Family Services: (402)371-0377
  WIC/Imms: (402)844-4422
- Fremont Office
  212 E 8th St, Suite B
  Fremont, NE 68025
  Family Services: (402)721-0619
  WIC: (402)727-0608

Early Childhood

Head Start & Early Head Start
- Norfolk Head Start
  301 E Omaha Ave
  Norfolk, NE 68701
  Phone: (402)371-8030

- Wayne Head Start
  1210 E 7th Street
  Wayne, NE 68787
  Phone: (402)375-2913

- South Sioux City Head Start
  2120 Dakota Ave
  South Sioux City, NE 68776
  Phone: (402)494-6755

- Siouxland Family Center
  Head Start & Early Head Start
  1401 Pine Street
  Dakota City, NE 68731
  Phone: (402)494-1282

Partnerships
- Niobrara School
  247 N Hwy 12
  Niobrara, NE 68760
  Phone: (402)857-3322

- Little Knights
  400 North Brewster
  Oakland, NE 68045
  Phone: (402)685-5631

- Little Panthers
  2500 West Norfolk Ave
  Norfolk, NE 68701
  Phone: (402)644-2501

- Lil Stangs
  507 7th Street
  Stanton, NE 68779
  Phone: (402)439-2255

- Little Blujays
  100 S Little St
  Walthill, NE 68067
  Phone: (402)846-5452

- Blair Community Schools
  1100 Deerfield Blvd
  Blair, NE 68008
  Phone: (402)529-6465

- Wisner-Pilger School
  801 18th St
  Wisner, NE 68791
  Phone: (402)529-6465
MISSION STATEMENT
“People helping people; empowering individuals, strengthening families and enriching communities in Northeast Nebraska.”

BOARD OF DIRECTORS

GOVERNMENT
Ted Connealy - Burt County
Lisa Lunz - Dixon County
Eli Jacob - Antelope County
Lon Strand - Dodge County
Dennis Kment - Stanton County

LOW INCOME
Cristina Pena - Cuming County
Ranea Rystrom - Pierce County
Tammy Bodlak - Thurston County
Sally Snowe - Cedar County
Julie Clark - Policy Council

PRIVATE SECTOR
Debbie Ives - Knox County
Tim Decker - Dakota County
Deb Hammer - Wayne County
Nan Smutko - Washington County
Lee Sherry - Madison County

STRATEGIC PLAN GOALS
- Enhance awareness and strengthen Agency culture.
- Develop skills leading to economic security.
- Improve awareness of mental health services and providers.
Northeast Nebraska Community Action Partnership (NENCAP), Inc. is a private, non-profit corporation, incorporated under the laws of the State of Nebraska, and headquartered in Pender, Nebraska. The Agency was chartered in 1966 as the Thurston County Community Action Council under the provisions of the Economic Opportunity Act of 1964. The Agency's first home was in Macy, Nebraska serving the residents of Thurston County. In 1967, the office moved from Macy to Walthill. The Agency's first programs were Head Start, Commodities Supplemental Food Assistance and Weatherization. As the service area grew, the central offices were relocated to Wisner. Due to the Agency's growth into four buildings in Wisner, the Agency's goal was to secure a building big enough for all staff to be in one building. In March of 2012 the Agency was able to achieve its goal after the Pender Hospital moved into a new facility in January. The Agency then moved to Pender so all staff could be under one roof.

In March of 2012, the Agency also changed its name from Goldenrod Hills Community Action, Inc. to Northeast Nebraska Community Action Partnership, Inc. The change in the name is part of an ongoing national initiative to highlight anti-poverty efforts underway at Community Action Agencies across the country. The initiative, spearheaded by the national office of the Community Action Partnership, is designed to increase awareness of Community Action - America's poverty fighting network.

NENCAP serves an income-eligible population in a 14-county area of Northeast Nebraska, including the counties of Antelope, Burt, Cedar, Cuming, Dakota, Dixon, Dodge, Knox, Madison, Pierce, Stanton, Thurston, Washington and Wayne.

This institution is an equal opportunity provider.
**FUNDING**

*How you can help*

If you would like to contribute to funding NENCAP's mission, please visit our website at www.nencap.org or contact Amy Munderloh, Executive Director at 402-385-6300 ext. 203. Donations from supporters of Community Action help us to serve the many clients who require assistance in our 14 county area.

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**Funding Sources**

Anthem Inc  
Center for Medicaid and Medicare Services  
Community Services Block Grant (CSBG)  
Cuming County Public Power  
Department of Energy (DOE)  
Department of Health and Human Services (DHHS)  
Emergency Food and Shelter Program (EFSP)  
Federal Emergency Management Agency (FEMA)  
Fremont Area Community Foundations  
Gains and Associates  
Greenberg Foundation  
HBE LLP Certified Public Accountants  
Head Start Private Donations  
Local Churches  
Low Income Home Energy Assistance Program (LIHEAP)  
Minnesota Pork Producers Association

Nebraska Homeless Assistance Program (NHAP)  
Private Individual Donations  
Siouxland Community Foundation  
United States Department of Agriculture (USDA)  
United States Veterans Administration  
Wayne Area United Way

"Those who bring sunshine into the lives of others cannot keep it from themselves."
TOTAL BUDGET

$9,294,537.00

Total Operating Budget from October 1, 2020 to September 30, 2021.

$1,003,733.00

*Covid-19 specific funding included in the budget, used to assist clients and allow the agency to continue operating safely.

$1,019,729.00
Support Services
- $977,305 - Community Services Block Grant (CSBG)*
- $32,745 - Client Assistance Fund
- $9,679 - Administration

$1,010,314.00
Housing
- $461,036 - Weatherization
- $162,807 - Nebraska Homeless Assistance Program (NHAP)*
- $339,951 - Supportive Services for Veteran Families (SSVF)*
- $46,520 - Emergency Food and Shelter Program (EFSP)*

$1,232,005.00
Food & Nutrition
- $1,012,283 - Women, Infants and Children (WIC)
- $219,722 - Commodities Supplemental Food Program (CSFP)

$711,380.00
Health
- $168,929 - Immunizations*
- $84,205 - Early Development Network (EDN)
- $446,246 - Healthy Families Home Visitation
- $12,000 - Community Stabilization*

$5,299,089.00
Education
- $5,299,089 - Head Start*

$22,020.00
Emergency Covid
$22,020 - Families First Coronavirus Response Act Tax Credits*
Each year since 2004, staff at Northeast Nebraska Community Action Partnership, Inc. are given the opportunity to nominate a coworker to be recognized as the Employee of the Year. Nominations are reviewed by the NENCAP Board of Directors and an employee is chosen. The winner is announced at the annual All-Staff Training held each fall.

This year’s NENCAP Employee of the Year is Diane Schultz. Diane began her employment with NENCAP in February of 2016 as Family Services Advocate in Pender and moved to the Norfolk office in 2018.

A few of the comments on the form nominating Diane included, “She goes above and beyond for her clients and puts her heart into helping them succeed, giving them hope and showing them, they have purpose. She juggles the responsibilities of multiple programs by providing rent and utility assistance to prevent homelessness, providing deposits and first month's rent to the homeless, manages the Norfolk food pantry, assists with the Commodity Supplemental Food Program clinics and this past year, managed the weekly Farmers to Families food distributions providing 500 food boxes weekly to the Norfolk Community.”

Diane lives in Wisner and has 7 adult children and one infant foster child. Upon recognition, Diane stated, “Thank you for the all the support and recognizing me as the Employee of the Year at NENCAP. I am very humbled and honored to receive this. I truly believe that everyone should receive this honor, especially this year during the Pandemic. I hope to continue the reputation of this title and I could not have done it without each and every one of the NENCAP staff! I love how we all work together to help the community! Thank you once again!”

"A helping hand can be a ray of sunshine in a cloudy world."
Staff employed by the Agency in Fiscal year 2020-2021.

Of individuals accepting employment offers with the agency were currently unemployed at the time of offer.

Applications for employment were received in Fiscal Year 2020-2021.

In additional value annually added to employee compensation by the employee benefits package ($4.45/hour). This includes health, life, vision and dental insurance as well as the Employee Assistance Program (EAP).
CLIENT DEMOGRAPHICS

Income

- 82% of clients made less than the Federal Poverty Level (FPL) for their household size.
- 17% of clients make less than 50% of FPL.
- 10% of clients make between 1010-125% of FPL.

Race & Ethnicity

- 81% of clients are white.
- 86% of clients are Non-Hispanic/Latino.

Housing

- 60% of client households rent their homes.
- 29% of clients own their homes.

Health

- 35% of clients have a disabling condition.
- 82% of clients have health insurance.

10,928 total clients served in Fiscal Year 2020-2021
42,448 Meals and snacks were provided to Head Start and Early Head Start children in Fiscal Year 2020-2021.

22 Early childhood classrooms within the service area.  
- 9 independent early childhood sites  
- 7 school partnerships

258 Children were served by Head Start and Early Head Start.  
- 192 children enrolled in Head Start.  
- 66 children enrolled in Early Head Start.

NENCAP's Early Childhood Education programs help young children prepare to succeed in school through local programs. The majority of children served by these essential programs are from families with an income below 100% of the Federal Poverty Level (87% of Early Head Start families and 79% of Head Start families).
FOOD AND NUTRITION

Value of food donated to and/or distributed by NENCAP programs

$457,012.80
Value of Farmers to Families food boxes distributed.

$151,870.00
Value of CSFP food boxes distributed.

$151,870.00
Value of food and goods donated to NENCAP food pantries.

Food Pantry

NENCAP was able to provide food to 638 clients through our food pantries.
- 32% of food pantry clients were children under age 18.
- 25% of food pantry clients were children ages 0-12.

Commodities Supplemental Food Program (CSFP)

Commodities were provided to 685 seniors ages 60 and over.
- 36% of seniors served had a household income below $10,000 annually.
- 64% of CSFP clients served had one or more disabling conditions.

Farmers to Families

Boxes of produce, dairy and occasionally meat were distributed to clients as part of the Coronavirus Food Assistance Program provided by the USDA.
- 32,184 food boxes were distributed in Fiscal Year 2020-2021.
Vaccines were given by NENCAP Immunization program.
- 862 children under age 18 received vaccinations.
- 1,385 adults received vaccinations.
- 1,569 Covid-19 vaccines given.

Home visits completed by NENCAP Healthy Families program.
- 61 families were served by Healthy Families.
- 90.5% of children enrolled in Healthy Families had a family member who read, told stories or sang songs with their child every day.

Resources and referrals were provided to families served by the Early Development Network (EDN) in the Norfolk School District.
- 56 children and their families were served by the EDN program.

The Health Services programs at NENCAP include Immunizations, Healthy Families and the Early Development Network (EDN). The services provided by these programs are centered around making health care accessible, high quality and client-centered.
Supportive Services for Veteran Families (SSVF)

$119,081.11

In services including rent, utilities, deposits, transportation, daycare, etc. were provided to Veterans and their families.

136%

NENCAP was able to provide 136% of initially targeted services to Veterans.

100%

Of those Veteran households receiving housing assistance, 100% were able to independently exit the program with stable housing following receipt of SSVF services.

61

NENCAP was able to provide services to 61 Veteran households and 128 household members.
Support Service programs at NENCAP provide assistance to clients for both rent and utilities as well as rental and utility deposits to help establish stable housing. Additionally, Family Services staff are able to provide tax preparation assistance, case management and other services as available to NENCAP clients.
**Fiscal Year 2020-2021 Recap**

**$35.00**

From June 1, 2021 to September 30, 2021 there was a temporary increase in the fruit and vegetable benefit for WIC clients ages 1 and over.

**43**

WIC grocery stores and pharmacies attended WIC vendor training to complete reauthorization requirements and sign new contracts to continue accepting WIC for the next 3 years.

**5,059**

Clients were served by the WIC program.
- 1,593 infants under 1 year of age were enrolled.
- 2,076 children ages 1-5 received services.
- 1,390 pregnant, postpartum and breastfeeding women participated.

**$2,348,122.78**

In WIC benefits were redeemed in WIC approved grocery stores, putting those funds back into community economies in the service area.

**Breastfeeding Support**

WIC provides support and resources to new mothers seeking to breastfeed.
- 39% of infants receiving WIC were breastfed.
- 74% of breastfed infants were exclusively breastfed.
$192,409.04

Invested back into local economies through weatherization efforts including contract labor, supplies, etc.

278%

For every $1.00 invested Weatherization returns $2.78 in non energy benefits according to national evaluations of the program.

31

Homes were weatherized.
- 77 clients served.
- 17% of clients were ages 60 and over.
- 16% of clients were children under 18.
- 26% of clients were disabled.

$98,987.30

In Weatherization funds were spent on Health and Safety measures including but not limited to: carbon monoxide detectors, smoke detectors, ventilation to prevent mold and replacing faulty furnaces.
“Sometimes in life you have to weather the storm. And when you do, there is always sunshine at the end.” ~ Randy Jones